## Understanding Determinants of Consumer Mobile Health (mHealth) Usage Intentions, Assimilation, and Channel Preferences

MULTIMEDIA APPENDIX 2: Reliability, Average Variance Extracted, and Correlations

|  | Constructs | Mean | Std. | $\alpha^{\text {a }}$ | C.R. ${ }^{\text {b }}$ | AVE ${ }^{\text {c }}$ | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | $\mathrm{BI}^{\text {d }}$ | 4.09 | 2.02 | . 98 | . 87 | . 78 | . $88{ }^{\text {e }}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| 2 | ASSIM ${ }^{\text {f }}$ | 3.20 | 2.23 | - | - | - | . 65 | - |  |  |  |  |  |  |  |  |  |  |  |
| 3 | SUB | 4.17 | 1.77 | . 92 | . 92 | . 80 | . 61 | . 54 | . 89 |  |  |  |  |  |  |  |  |  |  |
| 4 | COMP | 4.87 | 1.63 | . 95 | . 95 | . 87 | . 57 | . 42 | . 73 | . 93 |  |  |  |  |  |  |  |  |  |
| 5 | PIMS | 4.18 | 1.93 | . 94 | . 94 | . 84 | . 73 | . 62 | . 61 | . 55 | . 92 |  |  |  |  |  |  |  |  |
| 6 | HLTH ${ }^{\text {f }}$ | 5.29 | 1.46 | - | - | - | . 30 | . 37 | . 26 | . 20 | . 33 | - |  |  |  |  |  |  |  |
| 7 | VULN ${ }^{\text {f }}$ | 4.01 | 2.02 | - | - | - | . 24 | . 34 | . 26 | . 21 | . 18 | -. 19 | - |  |  |  |  |  |  |
| 8 | CHEK ${ }^{\text {f }}$ | 2.49 | 0.99 | - | - | - | . 09 | . 13 | -. 04 | . 05 | . 07 | . 08 | . 13 | - |  |  |  |  |  |
| 9 | AGE ${ }^{\text {f }}$ | 45.44 | 16.20 | - | - | - | -. 34 | -. 34 | -. 36 | -. 30 | -. 49 | -. 19 | . 09 | . 16 | - |  |  |  |  |
| 10 | GEN ${ }^{\text {f }}$ | - | - | - | - | - | -. 06 | -. 11 | -. 04 | . 01 | -. 07 | -. 05 | . 02 | . 10 | . 13 | - |  |  |  |
| 11 | EDU ${ }^{\text {f }}$ | - | - | - | - | - | . 08 | . 09 | . 03 | . 07 | . 09 | . 09 | -. 11 | . 03 | -. 01 | -. 12 | - |  |  |
| 12 | INC ${ }^{\text {f }}$ | - | - | - | - | - | . 22 | . 35 | . 18 | . 13 | . 26 | . 29 | . 07 | . 13 | -. 05 | -. 23 | . 41 | - |  |
| 13 | PRIM ${ }^{\text {f }}$ | - | - | - | - | - | . 03 | . 09 | . 02 | . 05 | -. 03 | -. 03 | . 21 | . 13 | . 16 | . 02 | -. 01 | . 06 | - |
| 14 | SPEC ${ }^{\dagger}$ | - | - | - | - | - | . 04 | . 06 | . 00 | . 04 | -. 03 | . 03 | . 13 | . 19 | . 19 | . 00 | . 05 | . 08 | . 59 |
| Notes: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }^{\text {a }}$ Cronbach's Alpha |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }^{\text {b }}$ Composite Reliability |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }^{\text {c }}$ Average Variance Extracted |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }^{d}$ BI: Intention to use mHealth (multi-item measure); ASSIM: mHealth assimilation (single-item measure); SUB: Substitutive use of mHealth (multi-item measure); COMP: Complementary use of mHealth (multi-item measure); PIMS: Personal innovativeness toward mobile services (multi-item measure); HLTH: Perceived healthiness (single-item measure); VULN: Perceived vulnerability (single-item measure); CHEK: Recency of health checkup (single-item measure); AGE: Age (years); GEN: Gender ( $\mathrm{M}=0, \mathrm{~F}=1$ ); EDU: Education (1 to 5, 1= Primary School; 5=Master's degree or higher.); INC: Individual income (1 to 5; 1=Less than $\$ 24,999 ; 5=\$ 100,000$ or more); PRIM: Distance to primary facility (miles); SPEC: Distance to specialized facility (miles). |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }^{e}$ Diagonals represent the square root of the average variance extracted. The off-diagonal elements are inter-construct correlations. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }^{\text {f }}$ Single item, categorical variable (therefore, means, standard deviations, average variances extracted, and reliabilities are not reported) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

