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# Interventions to reduce corruption in the health sector (Review)

Gaitonde R, Oxman AD, Okebukola PO, Rada G

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Cochrane Database of Systematic Reviews 2016, Issue 8. Art. No.: CD008856.

DOI: 10.1002/14651858.CD008856.pub2.

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#### [Intervention Review]

# Interventions to reduce corruption in the health sector

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Editorial group: Cochrane Effective Practice and Organisation of Care Group.

Publication status and date: New, published in Issue 8, 2016.

Review content assessed as up-to-date: 6 June 2016.

**Citation:** Gaitonde R, Oxman AD, Okebukola PO, Rada G. Interventions to reduce corruption in the health sector. *Cochrane Database of Systematic Reviews* 2016, Issue 8. Art. No.: CD008856. DOI: 10.1002/14651858.CD008856.pub2.

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#### **ABSTRACT**

#### Background

Corruption is the abuse or complicity in abuse, of public or private position, power or authority to benefit oneself, a group, an organisation or others close to oneself; where the benefits may be financial, material or non-material. It is wide-spread in the health sector and represents a major problem.

#### **Objectives**

Our primary objective was to systematically summarise empirical evidence of the effects of strategies to reduce corruption in the health sector. Our secondary objective was to describe the range of strategies that have been tried and to guide future evaluations of promising strategies for which there is insufficient evidence.

#### Search methods

We searched 14 electronic databases up to January 2014, including: CENTRAL; MEDLINE; EMBASE; sociological, economic, political and other health databases; Human Resources Abstracts up to November 2010; Euroethics up to August 2015; and PubMed alerts from January 2014 to June 2016. We searched another 23 websites and online databases for grey literature up to August 2015, including the World Bank, the International Monetary Fund, the U4 Anti-Corruption Resource Centre, Transparency International, healthcare anti-fraud association websites and trial registries. We conducted citation searches in Science Citation Index and Google Scholar, and searched PubMed for related articles up to August 2015. We contacted corruption researchers in December 2015, and screened reference lists of articles up to May 2016.

# Selection criteria

For the primary analysis, we included randomised trials, non-randomised trials, interrupted time series studies and controlled beforeafter studies that evaluated the effects of an intervention to reduce corruption in the health sector. For the secondary analysis, we included case studies that clearly described an intervention to reduce corruption in the health sector, addressed either our primary or secondary objective, and stated the methods that the study authors used to collect and analyse data.

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#### Data collection and analysis

One review author extracted data from the included studies and a second review author checked the extracted data against the reports of the included studies. We undertook a structured synthesis of the findings. We constructed a results table and 'Summaries of findings' tables. We used the Grading of Recommendations Assessment, Development and Evaluation (GRADE) approach to assess the certainty of the evidence.

#### Main results

No studies met the inclusion criteria of the primary analysis. We included nine studies that met the inclusion criteria for the secondary analysis.

One study found that a package of interventions coordinated by the US Department of Health and Human Services and Department of Justice recovered a large amount of money and resulted in hundreds of new cases and convictions each year (high certainty of the evidence). Another study from the USA found that establishment of an independent agency to investigate and enforce efforts against overbilling might lead to a small reduction in overbilling, but the certainty of this evidence was very low. A third study from India suggested that the impacts of coordinated efforts to reduce corruption through increased detection and enforcement are dependent on continued political support and that they can be limited by a dysfunctional judicial system (very low certainty of the evidence).

One study in South Korea and two in the USA evaluated increased efforts to investigate and punish corruption in clinics and hospitals without establishing an independent agency to coordinate these efforts. It is unclear whether these were effective because the evidence is of very low certainty.

One study from Kyrgyzstan suggested that increased transparency and accountability for co-payments together with reduction of incentives for demanding informal payments may reduce informal payments (low certainty of the evidence).

One study from Germany suggested that guidelines that prohibit hospital doctors from accepting any form of benefits from the pharmaceutical industry may improve doctors' attitudes about the influence of pharmaceutical companies on their choice of medicines (low certainty of the evidence).

A study in the USA, evaluated the effects of introducing a law that required pharmaceutical companies to report the gifts they gave to healthcare workers. Another study in the USA evaluated the effects of a variety of internal control mechanisms used by community health centres to stop corruption. The effects of these strategies is unclear because the evidence was of very low certainty.

#### Authors' conclusions

There is a paucity of evidence regarding how best to reduce corruption. Promising interventions include improvements in the detection and punishment of corruption, especially efforts that are coordinated by an independent agency. Other promising interventions include guidelines that prohibit doctors from accepting benefits from the pharmaceutical industry, internal control practices in community health centres, and increased transparency and accountability for co-payments combined with reduced incentives for informal payments. The extent to which increased transparency alone reduces corruption is uncertain. There is a need to monitor and evaluate the impacts of all interventions to reduce corruption, including their potential adverse effects.

#### PLAIN LANGUAGE SUMMARY

#### Interventions to reduce corruption in the health sector

#### What is the aim of this review?

The aim of this Cochrane review is to assess the effectiveness of strategies to reduce corruption in the health sector. Cochrane researchers searched for all potentially relevant studies, and found nine studies that met their criteria.

#### Key messages

The review suggests that some strategies to fight corruption in the health sector can have an effect on corruption. These strategies include the use of independent agencies to investigate and punish corruption, telling healthcare workers that they are not allowed to accept payments from pharmaceutical companies, ensuring that information about healthcare prices is clear and accessible to the public together with increasing healthcare worker salaries. However, the certainty of this evidence varies. We need more high-quality studies that assess the effects of these and other strategies.

#### What was studied in the review?

Corruption can occur in any area of the health sector, and happens when people abuse their own position to benefit themselves, their organisation, or other people close to them. It can take many forms, including bribes, theft, or giving incorrect or inaccurate information deliberately.

Healthcare officials, for instance, may steal healthcare funds, hospital administrators may change patient records to increase hospital payments, doctors may accept bribes from pharmaceutical companies in exchange for using their products, and patients may try to bribe hospital staff to avoid treatment queues.

Corruption affects the health sector in many ways. It can take money away from healthcare, lead to poorer quality care and make access to healthcare unfair, and often affects poor people the hardest.

#### What are the main results of the review?

The review authors included nine relevant studies that used different strategies to stop corruption.

- In a study from the USA, efforts to investigate and punish corruption in the health sector were also increased. An independent agency at the national level coordinated these efforts, which led to convictions and the recovery of large amounts of money (high certainty evidence). These efforts may also have led to substantial savings to the government (low certainty evidence). In another study from the USA establishment of an independent agency to investigate and enforce efforts against overbilling was established, but the effects of these efforts are unclear because the evidence was of very low certainty. In India, there were efforts to stop corruption through the appointment of an ombudsman in one state. However, the effect of this strategy is unclear because the evidence was of very low certainty.
- In one study in South Korea and two in the USA, efforts to investigate and punish corruption in clinics and hospitals were increased, without establishing an independent agency. However, it is unclear whether these were effective because the evidence is of very low certainty.
- In a study in Kyrgyzstan, the government carried out a number of strategies, including giving patients and the public information about how much they should be paying, and increasing healthcare workers' salaries. This study shows that these strategies may have led to fewer patients giving their doctors informal payments (low certainty evidence).
- In a study in Germany, hospital doctors were given guidelines telling them that they were not allowed to accept money or gifts from pharmaceutical companies. The study suggests that this may have changed doctors' attitudes about the influence of pharmaceutical companies on their choice of medicines (low certainty evidence).
- In one study in the USA, the authorities introduced a law that required pharmaceutical companies to report the gifts they gave to healthcare workers. In another USA-based study, community health centres attempted to stop corruption using a variety of internal control mechanisms. However, the effect of these strategies is unclear because the evidence was of very low certainty.

We don't know what the effects of these strategies have on healthcare or people's health, or if these strategies had any harmful effects. This is because the studies only assessed the effects of the strategies on corruption and the use of resources, or because the evidence was of very low certainty.

#### How up to date is this review?

The review authors searched for studies that had been published up to 06 June 2016.

# SUMMARY OF FINDINGS FOR THE MAIN COMPARISON [Explanation]

Types of interven-	Impacts			
tions*	Corruption	Adverse effects	Resource use	Healthcare and health outcomes
Disseminate informa- tion Information campaigns aimed at changing knowledge, attitudes or beliefs about corrup- tion; or developing skills to address cor- ruption	⊕⊕⊚ ⊚ (attitudes)¹	0	[2]	0
Improve detection and enforcement Improve detection and punishment of corruption	⊕e e e (overbilling) <sup>3</sup> [2,4,5,6]	0	⊕eee (healthcare expenditures) <sup>7</sup> [2]	? ⊕⊕⊕⊕ (utilisation and health out- comes) <sup>8</sup>
Establish an independent agency* Establish an anti-corruption agency to coordinate anti-corruption activities	$\begin{array}{c} \bigoplus \bigoplus \bigoplus \\ (convictions)^2 \\ \bigoplus \bullet \bullet \bullet \\ (convictions)^4 \\ \bigoplus \bullet \bullet \bullet \\ (complaints)^4 \\ \bigoplus \bullet \bullet \bullet \\ (overbilling)^5 \end{array}$	0	$\oplus \oplus \oplus \oplus$ (recovered funds) <sup>2</sup> $\oplus \oplus \circ \circ$ (savings) <sup>2</sup>	0
cesses; e.g. by increas-	⊕eee (informal payments) <sup>8</sup> ⊕ooo (pharmaceutical com-	0	0	0
Decrease discretion Decrease discretion of those who have power	[6]	0	0	0

Reduce incentives Remove or reduce incentives or factors that motivate corrupt behaviours	[9]	0	0	0
Reduce monopolies Increase the range of choice of alternative suppliers or providers of specific services	0	0	0	0

<sup>\*</sup>Some studies evaluated combinations of more than 1 type of intervention. The effect estimates for these interventions are shown in what we considered to be the main type of intervention and a footnote in square brackets is shown for other types of interventions that were combined with that intervention. Establishment of an independent agency was combined with improvement of detection and enforcement in all studies that evaluated an intervention that entailed establishment of an independent agency. Improvement of detection and enforcement was also combined with improvement of detection and enforcement in 2 of the 3 studies that evaluated increased transparency and accountability

Key: = a desirable effect; = little or no effect; ? = an uncertain effect; 0 = no included studies

 $\oplus \oplus \oplus \oplus =$  high certainty of the evidence (because of a very strong association). The research provides a very good indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is low.

⊕⊕⊕∘ = moderate certainty of the evidence. The research provides a good indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is moderate.

 $\oplus \oplus \circ \circ =$  low certainty of the evidence. The research provides some indication of the likely effect. However, the likelihood that it will be substantially different is high.

 $\oplus$  e = very low certainty of the evidence. The research does not provide a reliable indication of the likely effect. The likelihood that the effect will be substantially different is very high.

†Substantially different: a large enough difference that it might affect a decision

# BACKGROUND

#### **Description of the condition**

#### **Defining corruption**

There is no one comprehensive and universally agreed upon definition of corruption. Some organisations, such as the United Nations, do not even try to define corruption, but simply list a set of practices that may be deemed corrupt. In Table 1 we summarise some of the key definitions in the literature. Although this is not a

<sup>&</sup>lt;sup>1</sup>Guidelines prohibiting doctors from accepting benefits from the pharmaceutical industry (Germany 2008).

<sup>&</sup>lt;sup>2</sup>A coordinated package of interventions (USA 2005-2014).

<sup>&</sup>lt;sup>3</sup>Onsite investigation for false and fraudulent claims and penalties for wrong doers (South Korea 2007).

<sup>&</sup>lt;sup>4</sup>Appointment of an ombudsman and a vigilance director (India 2001-2005).

<sup>&</sup>lt;sup>5</sup>Coordination of federal, state and local enforcement efforts against healthcare fraud (USA 1993-2001).

<sup>&</sup>lt;sup>6</sup>Internal control practices in community health centres (USA 2006).

<sup>&</sup>lt;sup>7</sup>Increased expenditure on fraud enforcement efforts by (USA 1994-1998).

<sup>&</sup>lt;sup>8</sup>Increased transparency and accountability for co-payments and reduced incentives for informal payments (Kyrgyzstan 2001-2010).

<sup>&</sup>lt;sup>9</sup>Restrictions on pharmaceutical company gifts (USA 2002-2006).

comprehensive list, we believe it captures the key elements of most of the commonly used definitions. The following key dimensions can be identified across these definitions of corruption.

- The person who abuses power may directly commit the abuse or may be complicit in its abuse.
- It can be by people who are either in private or public positions of power.
- A position of power or authority may be either entrusted by the formal systems of governance or by social/cultural systems.
- The abuse may be for the benefit of oneself, a group, an organisation, a party, or others close to those who abuse their power.
- Benefits can be financial, material or non-material (such as furtherance of political or professional ambition).
  - The abuse violates the rights of other individuals or groups.

Based on these dimensions we have developed the following definition: "The abuse or complicity in abuse, of public or private position, power or authority to benefit oneself, a group, an organisation or others close to oneself; where the benefits may be financial, material or non-material." Corruption always violates the rights of other individuals or groups, but this may be indirectly rather than directly, and those rights might not be formally established. Factors like greed, unchecked decision-making power, financial arrangements within the health system, or the general state of governance in a society have been shown to contribute to the extent of corruption (Ensor 2002; Rose-Ackerman 2004; Vian 2002; Vian 2008). In some situations, for example in settings where salaries are inadequate to pay for basic necessities, corruption has been considered a 'coping mechanism' and has been described as 'survival corruption' (U4 2006). While not attempting to go into the moral dimensions of these nuances, it is important to realise that corruption in such differing situations will have very different incentive structures and rationalisations, and thus interventions will have different outcomes in both the short term and the long term in these differing settings.

Other terms that are closely related to corruption are fraud ("intentional deception or misrepresentation made by a person or an entity, with the knowledge that the deception could result in some kinds of unauthorised benefits to that person or entity") and abuse (which may be used to describe problematic behavior which is not necessarily fraudulent or corrupt) (Rashidian 2012). In general, corruption is defined more broadly than fraud, since some types of corruption are not fraud (e.g. bribes). Informal payments are commonly considered to be a form of corruption, but not consistently (Chereche 2013), and they may not be fraud or corruption (e.g. gifts given out of gratitude or financial support for the benefit of the health facility and other patients).

#### Corruption in the health sector

The health sector is characterised by the fact that a large amount of public funds, including donor funds in low- and middle-income countries (LMICs) are used and an increasingly significant proportion of these funds are transferred to private parties. The health sector also plays a vital role in the overall well-being of a community. Moreover, people who use the health system are in a vulnerable state (as patients) and often are not fully aware of their rights. There is a wide variety of actors engaged in the health sector, including policymakers, healthcare providers, health professionals and suppliers. All these factors make the health sector highly vulnerable to corruption (Savedoff 2006).

While it is very difficult to quantify corruption in the health sector due to the number of causes, cases and grey areas, estimates from around the world point to a large amount of corruption. For example in the USA, the Federal Bureau of Investigation (FBI) estimates that 3% to 10% of the Medicaid and Medicare budgets is lost to overpayment, or an estimated USD 35 to 117 billion yearly (CMS 2015; FBI 2011). In the USA, the Attorney General declared healthcare fraud the "number two crime problem in America" after violent crime (Sparrow 2008). Similarly, research from Cambodia in 2005 estimated that 5% to 10% of the health budget disappears before it is paid from the Ministry of Finance to the Ministry of Health (Hussmann 2011). Similarly, in one estimate 56% of health expenditure in the Russian Federation consisted of informal payments (Dyer 2006). Gee and colleagues estimate that 7.29% of global healthcare expenditures is lost to fraud (and error) yearly, or an estimated USD 415 billion, based on the World Health Organization's (WHO) 2008 estimate of annual global healthcare expenditures (Gee 2011).

Corruption affects the performance of the health system adversely and increases inequities. It is crucial to study ways of reducing corruption, not only to reduce the loss of resources, but also to address the adverse effects of corruption on the health system and society. As noted by the Global Corruption Report in 2006, although money lost directly to corruption is the most obvious and immediate cost, the negative effects of corruption in terms of quality of government and the well-being of a population are longer term. The potential gains from fighting corruption - such as more and better healthcare, stronger judiciaries and legitimate politics - are immense (TI 2006). Multivariable analyses of the association between measures of corruption and measures of health across countries have consistently found that more corruption is associated with worse health outcomes (Factor 2015; Hanf 2011; Lewis 2006; Lio 2015; Muldoon 2011; Nadpara 2015; Pinzón-Flórez 2015). For example, Hanf and colleagues estimated that approximately 140,000 annual children deaths could be directly attributed to corruption, based on the association that they found (Hanf 2011). Similarly, Lio 2015 found that a lower level of corruption or a better control of corruption in a country can lead to longer life expectancy, a lower infant mortality rate and a lower under-five mortality rate for citizens. They did not find an association between corruption and individual diseases, including human immunodeficiency virus (HIV) prevalence and tuberculosis incidence. Factor 2015 found that higher corruption is associated with lower levels of health expenditure as a percentage of gross domestic product (GDP) per capita, as well as with poorer health outcomes, which provides a conceptual link between corruption and health outcomes.

Different types of corruption in the health sector can be classified in a number of different ways. For example, Ensor 2002 divides corrupt practices into bribes, theft, bureaucratic corruption and misinformation. Vian 2008 has identified the following areas where corruption may occur.

- Construction and rehabilitation of health facilities.
- Purchase of equipment and supplies, including drugs.
- Distribution of drugs and supplies in service delivery.
- Regulation of quality in products, services, facilities and professionals.
  - Education of health professionals.
  - Medical research.
- Provision of services by medical personnel and other health workers.

Corruption in the health sector can also be categorised based on different types of interaction, such as interactions between patients and health professionals, between payers and hospitals, and between hospitals and suppliers. Based on these and other ways of categorising different types of corruption, we have developed the matrix shown in Table 2, using the types of behaviour and the types of interactions as the two axes for the matrix.

#### Types of corruption excluded from this review

The focus of this Cochrane review is on interventions to reduce corruption committed by people engaged in overseeing, managing or providing healthcare services. Other groups of people not directly involved in the provision of services can adversely affect the use of healthcare resources and health outcomes, and may provide indirect evidence of the impacts of interventions to reduce corruption among the key actors in healthcare systems. However, we excluded these other types of corruption for pragmatic reasons (the implications for identifying and synthesising relevant studies) and conceptual reasons (corrupt behaviours and the impacts of interventions to reduce them may differ substantially for other actors). We also excluded interventions to reduce corruption of some forms by people within the health system for the same reasons; these include abuse in medical and health policy research and abuses in medical training and placements. We excluded the diversion of patients from public to private practice, which is addressed in another Cochrane Effective Practice and Organisation of Care (EPOC) review (Kiwanuka 2014).

#### Effects of corruption in the health sector

The effects of corruption in the health sector have been described in a number of different ways and at different levels. These include general effects, effects on the healthcare system and effects on health outcomes.

#### **General systemic effects**

Corruption might produce more unequal distribution of income (Li 2000). Corruption also might inhibit the improvement of services and the ability of reform to improve a range of services (Ensor 2004). Corruption increases the cost of key public services and might limit the access for those least able to pay (Falkingham 2004; Rose-Ackerman 2004; Szende 2006).

#### Health system effects

Within the health sector, corruption might favour the construction of hospitals and purchase of expensive, high technology equipment over primary healthcare programmes, such as immunisation and family planning (U4 2006). As resources are drained from health budgets through embezzlement and procurement fraud, less funding is available to pay salaries and fund operations and maintenance, which might lead to demotivated staff, lower quality of care and reduced service availability and use (Lindelow 2006). Corruption in the form of informal payments for care might reduce access to services, especially for the poor, and cause delays in care-seeking behavior (Lewis 2000).

#### Health outcomes

Corruption has been associated with lower immunisation rates, delays in vaccination and failure to treat patients, lower use of public health clinics, reduced satisfaction with care and increased waiting times (Azfar 2005a; Azfar 2005b). Corruption is negatively associated with health indicators such as infant and child mortality (estimated to be almost twice as high in countries with high corruption than in countries with low corruption), after adjusting for income, female education, health spending and level of urbanisation (Gupta 2002). These effects are based on associations found in studies using regression analyses on cross-sectional data sets. Given possible confounding and the fact that causation cannot be confidently attributed, the effects of corruption and the magnitude of these effects are uncertain. However, it is likely that large-scale corruption has important impacts on access to and the quality of health services, and that these in turn affect health outcomes.

### **Description of the intervention**

Anti-corruption interventions can be categorised in different ways (Batory 2012; Graycar 2012; Johnsøn 2012; Lewis 2006; Rose-Ackerman 2012; Vian 2008). In Table 3 we have summarised different types of interventions that could be used to reduce corruption, examples of specific interventions and how these interventions might work. Interventions are listed roughly in order

from least restrictive or intense (dissemination of information) to most (establishment of an independent agency to coordinate and lead anti-corruption activities). Potential interventions to reduce corruption include the following.

- Information campaigns aimed at changing knowledge, attitudes or beliefs about corruption; or developing skills to address corruption.
- Reduction of monopolies (increasing competition) so as to increase the ability to choose from different providers of a service or product.
- Removal or reduction of incentives or factors that motivate corrupt behaviours.
- Increase in transparency and accountability in decision-making processes.
  - Decrease in discretion of those who have power.
  - Improvement of detection and punishment of corruption.
- Establishment of an anti-corruption agency to coordinate anti-corruption activities.

# Why it is important to do this review

Corruption in the health sector is pervasive. This reduces the effectiveness, efficiency and equity of health services, which in turn has adverse effects on health outcomes and development. A wide range of strategies to reduce corruption has been described in the literature, but these have uncertain impacts, may have adverse effects and may require substantial investments of resources (Batory 2012; Graycar 2012; Johnsøn 2012; Lewis 2006; Rose-Ackerman 2012; Vian 2008).

# **OBJECTIVES**

#### **Primary objective**

To systematically summarise empirical evidence of the effects of strategies to reduce corruption in the health sector.

#### Secondary objective

To describe the range of strategies that have been tried and to guide future evaluations of promising strategies for which there is insufficient evidence.

#### **METHODS**

#### Criteria for considering studies for this review

#### Types of studies

Although randomised studies provide the best possible evidence of the effects of interventions to reduce corruption, there are practical hindrances to the use of randomisation (Johnsøn 2013; Peisakhin 2011). For our primary objective, we searched for interrupted time series (ITS) studies with at least three time points before and after the start of the intervention, and controlled before-and-after (CBA) studies with at least two sites in each comparison group, as well as for randomised and non-randomised trials (Cochrane EPOC 2013a).

In addition we included both descriptive and evaluative case studies as part of our secondary objective with the aim of identifying the following.

- The range of strategies that have been tried and described.
- Potentially promising strategies that have been used and warrant further evaluation.
- Strategies that have been used and appear unlikely to warrant further evaluation (e.g. because they were found not to be feasible or acceptable).
  - Potential adverse consequences of strategies.

For a case study to be included, the intervention must have been described clearly, the questions that the case study addressed had to be stated explicitly and be relevant to at least one of the objectives of the secondary analysis, and the methods used to collect and analyse data had to be stated. We included case studies that used qualitative as well as quantitative methods of analysis.

We planned to systematically review this broad range of study designs, including studies that provide little or no reliable evidence regarding effects, in the first version of this review, but not in updates of the review, which will focus only on impact evaluations.

#### Types of participants

Anyone working in or with influence on the health sector, including government regulators, payers, suppliers, providers and partients.

#### Types of interventions

Any intervention that might reduce corruption in the health sector (see Table 3), including the following.

- Dissemination of information: information campaigns aimed at changing knowledge, attitudes or beliefs about corruption; or skills to address corruption.
- Reduced monopolies: increase the ability to choose from different providers of a service or product.
- Reduced incentives: remove or reduce incentives or factors that motivate corrupt behaviours.

- Increased transparency and accountability: increase transparency and accountability in decision-making processes; e.g. by increasing stakeholder participation or mandatory documentation of decisions that is open to access.
- Decreased discretion: decrease the discretion of those who have power.
- Improved detection and enforcement: improve the detection and punishment of corruption.
- Establishment of an independent agency: establish an anticorruption agency to coordinate anti-corruption activity.

We excluded studies of interventions targeted at absenteeism, which were the focus of another Cochrane review (Kiwanuka 2014).

#### Types of outcome measures

#### Main outcomes

To be included in the primary analysis a study had to report at least one measure of corruption; for example, using household and public expenditure surveys, control systems, perception surveys or qualitative data (e.g. in depth interviews), adverse consequences of an anti-corruption intervention, or resource use.

#### Other outcomes

We included other outcomes that focused on potential consequences of corruption, including the following.

- Health and health inequities.
- Appropriateness or quality of care.
- Distribution of care and inequity in access to care.
- Utilisation of health care.
- Financial consequences for patients.
- Individual rights.
- Patient satisfaction.
- Patient measures of quality of care.
- Attitudes towards government.

#### Search methods for identification of studies

#### **Electronic searches**

We searched the following databases without time or language restrictions.

• Cochrane Central Register of Controlled Trials (CENTRAL), 2014, Issue 1, part of *The Cochrane Library*. www.cochranelibrary.com (including the Cochrane Effective Practice and Organisation of Care (EPOC) Group Specialised Register) (searched 29 January 2014).

- MEDLINE In-Process & Other Non-Indexed Citations and MEDLINE 1946 to Present, Ovid (searched 29 January 2014) and PubMed alerts (between January 2014 and 6 June 2016).
- EMBASE 1980 to 2014 Week 4, Ovid (searched 30 January 2014).
- Global Health 1973 to present, CABDirect (searched 31 January 2014).
- Sociological Abstract 1952 to current, ProQuest (searched 31 January 2014).
- Social Services Abstracts 1979 to current, ProQuest (searched 31 January 2014).
- Worldwide Political Science Abstracts 1975 to current, ProQuest (searched 31 January 2014).
- EconLit 1969 to current, ProQuest (searched 31 January 2014).
- ABI/Inform Global 1923 to current, ProQuest (searched 31 January 2014).
- International Political Science Abstracts (IPSA) 1951 to present, EbscoHost (searched 03 February 2014).
  - LILACS, VHL (searched 03 February 2014).
- WHOLIS, Global Health Library (searched 3 February 2014).
- Human Resources Abstracts 2001 to 2005, CSA (searched 25 November 2010).
- Euroethics: http://www.ethicsweb.eu/ (searched 27 August 2015).
- International Bibliography of the Social Sciences, ProQuest (searched 1 March 14).

We have reported all search strategies we used in Appendix 1.

#### Searching other resources

#### **Grey literature**

We searched the following sources.

- Open Grey: http://www.opengrey.eu/ (searched 7 February 2014).
- New York Academy of Medicine Library: http:// nyam.waldo.kohalibrary.com/cgi-bin/koha/opac-search.pl (searched 6 February 2014).
- World Bank Documents & Reports: http://documents.worldbank.org/curated/en/docadvancesearch (searched 24 August 2015).
- World Bank e-library: http://elibrary.worldbank.org/(searched 7 February 2014).
- World Bank Governance & Anti-Corruption: http://web.worldbank.org/WBSITE/EXTERNAL/WBI/ EXTWBIGOVANTCOR/

0,,contentMDK:20673872-menuPK:1740557-pagePK:64168445-piPK:641683 (searched 7 February 2014).

- IMF publications: http://www.imf.org/external/publications/pubindadv.htm (searched 27 August 2015).
- IMF eLibrary: http://www.elibrary.imf.org/ (searched 27 August 2015).
- EU Cordis: http://cordis.europa.eu/ (searched 24 August 2015).
- U4 Anti-corruption Resource Centre: http://www.u4.no/ (searched 24 August 2015).
- Transparency International: http://www.transparency.org/ (searched 24 August 2015).
- UNDP Oslo Governance Centre: http://www.undp.org/content/undp/en/home/ourwork/democraticgovernance/oslo\_governance\_centre/ (searched 24.08.2015).
- Poverty Action Lab: http://www.povertyactionlab.org/ (searched 10 February 2014).
- International Initiative for Impact Evaluation (3iE) http://www.3ieimpact.org/ (searched 10 February 2014).
- International Political Science Abstracts (IPSA) 1951 to present (EBSCO) (searched 3 February 2014).
- SSRN (Social Science Research Network eLibrary Database): http://papers.ssrn.com/sol3/ DisplayAbstractSearch.cfm (searched 24 August 2015).
- CHR. Michelsen Institute: http://www.cmi.no/ (searched 26 August 2015).
- The National Health Care Anti-Fraud Association: http://www.nhcaa.org/ (searched 26 August 2015).
- The Canadian Health Care Anti-Fraud Association: http://www.chcaa.org/ (searched 26 August 2015).
- New study on corruption in the healthcare sector (European Commision 10 December 2013): http://ec.europa.eu/dgs/home-affairs/what-is-new/news/news/2013/20131219\_01\_en.htm (searched 26 August 2015).
- The Health Insurance Counter Fraud Group: http://www.hicfg.com/ (searched 26 August 2015).
- European Healthcare Fraud & Corruption Network: http://www.ehfcn.org/ (searched 26 August 2015).

#### **Trials registries**

- World Health Organization (WHO) International Clinical Trials Registry Platform (ICTRP): http://www.who.int/ictrp/en/(searched 10 February 2014).
- ClinicalTrials.gov: http://clinicaltrials.gov/ (searched 10 February 2014).

#### Other sources

We also performed the following.

 We searched the Cochrane Database of Systematic Reviews (CDSR) (part of the Cochrane Library

www.thecochranelibrary.com) the Database of Abstracts of Reviews of Effects (DARE www.crd.york.ac.uk/CRDWeb/) and PDQ-Evidence (http://www.pdq-evidence.org) for related systematic reviews.

- We screened the reference lists of key background documents and relevant studies.
- We contacted corruption researchers, including the authors of key background documents and included studies.
- We conducted a cited reference searches for all included studies in:
- Science Citation Index Expanded (SCI-EXPANDED),
   ISI Web of Knowledge: (searched 25 August 2015);
- Google Scholar: https://scholar.google.com/ (searched 24 August 2015).
- We conducted a search of PubMed related articles (searched 24 August 2015).

The Cochrane Effective Practice and Organisation of Care (EPOC) Information Specialist, Marit Johansen, in consultation with the authors, developed the search strategies.

We have reported all search strategies that we used in Appendix 1.

### Data collection and analysis

#### Selection of studies

The review authors divided the responsibility for screening the search results and assessment of the full-text articles of retrieved studies between the review author team. Two review authors independently read the titles and abstracts that resulted from the initial database searches (in January 2014) and eliminated any obviously irrelevant studies. One review author screened the subsequent titles and abstracts that resulted from subsequent searches. We retrieved the full-text articles of potentially relevant studies. Two review authors assessed each retrieved study using the selection criteria described above. We included studies that met the inclusion criteria. We resolved disagreements by consensus among all the review authors.

#### Data extraction and management

We extracted the following data from each included study.

#### Settings and targeted populations

We extracted information on the characteristics of the people at whom the intervention was targeted and characteristics of the settings in which the intervention was implemented, including: the location of the study, classification of countries based on World Bank classifications (http://web.worldbank.org/WBSITE/EXTERNAL/DATASTATISTICS/

0,,contentMDK:20420458-menuPK:64133156-pagePK:64133150-piPK:64133 the Corruption Perceptions Index for the countries (http://www.transparency.org/policy\_research/surveys\_indices/cpi), types of provider organisations, types of individual providers, types of health service users, and key characteristics of the setting and targeted population reported by the investigators.

#### Interventions

We extracted data on the characteristics of the interventions, including: categorisation of the type of intervention (Table 3), the type of corruption at which the intervention was targeted (Table 2), who initiated the intervention, who implemented or enforced the intervention and how, who monitored implementation or enforcement of the intervention and how, what funding was needed to implement or enforce and monitor the intervention and the source of funding, the timing of the intervention in relationship to when outcomes were measured, and an assessment of whether sufficient details are provided that it would be possible to replicate the intervention in another setting.

#### Outcome measures

We recorded the primary outcome measures reported by the investigators, which of the main and other outcomes specified under the 'Types of outcome measures' section were measured, and any other outcomes that the included study measured.

#### Results

We recorded the adjusted and unadjusted changes in each included outcome measure in each comparison group as reported by the investigators, measures of effect reported by the investigators and the analytic method used, measures of precision (confidence intervals, P values, standard deviations, etc.) as reported by the investigators, whether and if so how adjustment was made for clustering in estimates of precision.

#### Process or qualitative evaluations

When an included study reported process or qualitative evaluations, we recorded the design and data collection methods used, the main findings and the interpretation of the findings by the study investigators.

#### Case studies

For included case studies we collected the following information: the design and data collection methods used, the main findings and the interpretation of the findings by the study investigators.

#### Risk of bias

Two review authors extracted data independently from each included study using a standard data-extraction form. We resolved discrepancies by checking against the study report and, if needed, discussion with the other review authors.

#### Assessment of risk of bias in included studies

For case studies that met the inclusion criteria we described in the 'Types of studies' section, we used the following criteria to assess the risk of bias. For each criterion we judged whether it was met, was unclear or was not met, and included the basis for our judgements in a 'Risk of bias' table.

- The basis for case selection was appropriate.
- The time span of the study was long enough to address the core issues fairly.
- The methods for data collection were appropriate for the purpose of the study.
- The sources of information were appropriate for the purpose of the study.
- The methods used to analyse the data were appropriate for the purpose of the study.
- The methods used to identify explanatory factors were appropriate for the purpose of the study.
- The linkages are transparent between the data that were reported and inferences.

In addition we assessed whether the study authors provided adequate information to allow us to judge the applicability of the findings to other settings.

#### Measures of treatment effect

We recorded and reported measures of effect in the same way that the study investigators reported them. We did not standardise measures of effect to allow for comparisons across studies, since between-study comparisons were irrelevant; i.e. although the included studies targeted some interventions at the same types of corruption (listed under the 'Data extraction and management' section), the populations, settings, interventions, comparisons, outcomes and study designs were so heterogeneous that comparisons between studies were irrelevant.

#### **Data synthesis**

We describe the methods we intended to use for our primary analysis in the 'Differences between protocol and review' section, since we did not find any studies that met our inclusion criteria for the primary analysis.

For the secondary analysis we undertook a structured synthesis (Cochrane EPOC 2013b), and we used an approach that we did not describe in the protocol (Gaitonde 2010). We first prepared a results table (Table 4) with the following information: the type

of intervention, reported effects, the type of study and our interpretation of the study findings. We extracted one included study, (USA 2005-2014, from annual reports for the past 10 years. We summarised the key findings from these reports in a separate table (Table 5),

In the results table (Table 4), we categorised the interventions using the categories we specified in the protocol (Table 3). We then grouped the results into four categories that emerged from our analysis of the results: dissemination of information, improvement of detection and enforcement, establishment of an independent agency and improvement of detection and enforcement, and increased transparency and accountability. For each category of interventions, we assessed the certainty of the evidence for each reported outcome (Appendix 2) and prepared 'Summary of findings' tables (Summary of findings 2; Summary of findings 3; Summary of findings 4; Summary of findings 5). We used the Cochrane EPOC worksheets to prepare the 'Summary of findings' tables using the Grading of Recommendations Assessment, Development and Evaluation (GRADE) approach (Cochrane EPOC 2013c). Finally, we placed the findings of the studies included in our secondary analysis in a framework based on the categories of interventions described in the results table (Table 4) and the categories of outcomes listed under the 'Types of outcome measures' section. This table, Summary of findings for the main comparison, includes the direction of effect, the certainty of the evidence and the outcome that was measured for each effect estimate that we found, as well as indicated categories of interventions and outcomes for which the included studies did not provide any evidence. In this table, we included some effect estimates in more than one cell, since some interventions combined more than one strategy to reduce corruption.

#### RESULTS

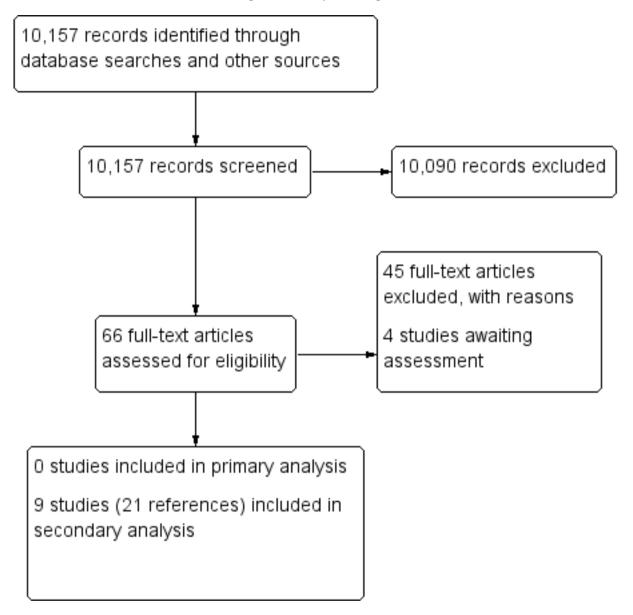
#### **Description of studies**

#### Results of the search

The searches retrieved 10,157 references, which we subsequently screened by title and abstract. We assessed 66 full-text papers for inclusion in this review. We excluded 45 of those articles for the reasons we have described in the 'Characteristics of excluded studies' table. We found no studies that fulfilled our criteria for the primary analysis. We included nine case studies described in 21 papers that fulfilled our criteria for secondary analysis (see the 'Characteristics of included studies' table). Four studies identified by a corruption researcher or a PubMed update after the review was submitted are awaiting classification (Di Tella 2003; Dowd 2016; Randall 2005; Samuel 2015).

We have summarised the study selection process in Figure 1.

Figure I. Study flow diagram.



#### **Included studies**

Five included studies were conducted in the USA (USA 1993-2001; USA 1994-1998; USA 2002-2006; USA 2005-2014; USA 2006). The other four were from Germany, India, Kyrgyzstan and South Korea (Germany 2008; India 2001-2005; Kyrgyzstan 2001-2010; South Korea 2007).

The included studies considered the following types of interventions: dissemination of information (Germany 2008); improved detection and enforcement (South Korea 2007; USA 1994-1998); establishment of an independent agency and improved detection and enforcement (India 2001-2005; USA 1993-2001; USA 2005-2014); and increased transparency and accountability (Kyrgyzstan 2001-2010; USA 2002-2006; USA 2006).

The studies reported outcomes that included: physicians' attitudes (Germany 2008); number of complaints received and convictions (India 2001-2005); informal payments (Kyrgyzstan 2001-2010); overbilling (false or fraudulent claims) (South Korea 2007; USA 1993-2001); hospital utilisation, health outcomes and healthcare expenditures (USA 1994-1998); pharmaceutical company spending on gifts (USA 2002-2006); reports of fraud (USA 2006); money recovered from false or fraudulent claims, return on investment, new cases investigated, convictions, individuals and entities excluded from billing, and estimated programme savings (USA 2005-2014).

# **Excluded studies**

We excluded 10 articles after full-text assessment because they did not meet our criteria for study design, nine because corruption was not an outcome, eight because the intervention was targeted at absenteeism, seven articles because the study did not describe an intervention, six because the focus was not on health care, three articles because they did not report a primary study, and two because they were methodology papers (see the 'Characteristics of excluded studies' table).

#### Risk of bias in included studies

One study had a comparison group (Germany 2008), two studies had before-and-after data (Kyrgyzstan 2001-2010; USA 1993-2001), one study compared varying expenditures on enforcement (as a measure of enforcement efforts) in a regression analysis (USA 1994-1998), one cross-sectional study examined the association between awareness of onsite investigations and overbilling (South Korea 2007), and another cross-sectional study examined associations between various internal control practices and reported fraud (USA 2006). The other three studies lacked both a comparison group and data from before the intervention (India 2001-2005; USA 2002-2006; USA 2005-2014).

One study, USA 2005-2014, provided high certainty evidence for the effect of a coordinated package of interventions on three outcomes. However, the extent to which those outcomes could be attributed to any specific intervention was uncertain. All other included studies provided low or very low certainty evidence.

#### **Effects of interventions**

See: Summary of findings for the main comparison Overview of evidence of the effects of interventions to reduce corruption; Summary of findings 2 Dissemination of information; Summary of findings 3 Improvement of detection and enforcement to reduce corruption; Summary of findings 4 Establishment of an independent agency with improvement of detection and enforcement; Summary of findings 5 Increased transparency and accountability

We have summarised the main findings of the nine included studies in Table 4. We grouped the interventions into four categories and prepared a 'Summary of findings table' for each category: dissemination of information (Summary of findings 2); improved detection and enforcement (Summary of findings 3); establishment of an independent agency with improved detection and enforcement (Summary of findings 4); and increased transparency and accountability (Summary of findings 5). We also prepared an overview of the evidence for all four categories (Summary of findings for the main comparison). We summarised our detailed judgements regarding the certainty of the evidence for the reported effects in Appendix 2, where we indicate the reasons for downgrading the certainty of the evidence. We have also included this information in footnotes in Table 4.

#### Dissemination of information

Gundermann and colleagues compared doctors' attitudes towards the pharmaceutical industry in one hospital with explicit guidelines that prohibited hospital doctors from accepting any form of benefits from the pharmaceutical industry compared to one hospital without guidelines (Germany 2008). The study found that 41% of doctors in the hospital with guidelines responded that it is acceptable to receive gifts from the pharmaceutical industry compared to 81% in the comparison hospital (RR 0.65, 95% CI 0.48 to 0.91); and 9% of doctors in the hospital with guidelines responded that the pharmaceutical industry influences their prescribing compared to 31% in the comparison hospital (RR 3.6; 95% CI 1.36 to 9.52). This low certainty evidence suggests that guidelines that prohibit hospital doctors from accepting any form of benefits from the pharmaceutical industry may change doctor's attitudes and their perceptions of the influence of the pharmaceutical industry on their prescribing behaviours (Summary of

findings 2). This study did not report adverse effects, resource use, impacts on healthcare or health outcomes.

One other study explicitly included dissemination of information as part of a coordinated package of interventions (USA 2005-2014). We have reported the results of this study below under the 'Establishment of an independent agency with improved detection and enforcement' section.

#### Improved detection and enforcement

Two studies evaluated improvements in the detection and punishment of corruption (South Korea 2007; USA 1994-1998).

Kang and colleagues examined associations between onsite investigation for false and fraudulent claims with penalties for wrong doers and a Costliness Index (CI), which is the ratio of observed to expected costs after controlling for case-mix (South Korea 2007). The study measured perceived deterrence regarding false and fraudulent claims via face-to-face interviews with the chief doctor of each clinic. They found a correlation between perceived deterrence (high versus low) and the CI of -0.03 (P = 0.03), and a correlation between knowledge about onsite investigations (high versus low) of -0.03 (P < 0.01). This suggests that clinics with perceived deterrence or fear of penalty attributable to a potential onsite investigation that is high might have a lower probability of presenting excessive claims than clinics that have low perceived deterrence, but the certainty of this evidence is very low (Summary of findings 3).

Becker and colleagues used variation in state-level Medicaid enforcement to identify the responsiveness of Medicare abuse to enforcement (USA 1994-1998). They used state Medicaid Fraud Control Units' expenditures as a proxy for overall anti-fraud enforcement efforts, because of extensive administrative overlap between the agencies responsible for policing Medicaid and Medicare. In regression analyses, they used state expenditures on enforcement as a measure of enforcement efforts, and examined correlations with utilisation, health outcomes and healthcare expenditures. They found that increased enforcement expenditures were associated with decreased expenditures on younger (age < 80 years) Medicare patients. Increased enforcement expenditures were associated with greater declines in acute expenditures for patients who were initially admitted to a for-profit hospital compared to patients initially admitted to a non-profit hospital, and for patients admitted to a non-profit hospital compared to a public hospital. The effects of increased enforcement expenditures on hospital utilisation and health outcomes were inconclusive. For example, a 1% increase in expenditures was associated with a 0.4% increase in acute care hospital expenditures with a wide confidence interval. This evidence suggests that greater enforcement might lead to a reduction in healthcare expenditures in patient populations for whom additional treatment would be of marginal benefit, and the effects might be larger in for-profit hospitals than in non-profit hospitals, and larger in non-profit hospitals than in public hospitals, but the certainty of this evidence is very low (Summary of findings 3). The effects of increased enforcement expenditures on hospital utilisation and health outcomes are uncertain.

Neither of these studies reported adverse effects.

Three other studies evaluated improved detection and enforcement as part of the mandate of an independent agency (India 2001-2005; USA 1993-2001; USA 2005-2014), and one study evaluated improved detection and enforcement together with increased transparency and accountability and decreased discretion (USA 2006). We have reported the results of these studies below.

# Establishment of an independent agency with improved detection and enforcement

Three studies evaluated establishment of an independent agency with improved detection and punishment of corruption (India 2001-2005; USA 1993-2001; USA 2005-2014).

Huss and colleagues reported on the appointment of a well-known, retired judge to head an ombudsman's (Lokayukta) office and his newly appointed 'Vigilance Director for Health, Education and Family Welfare', a newly-created post in the state of Karnataka in India (India 2001-2005). The ombudsman and the Vigilance Director made the offices more accessible, visited every district and sub-district in the state where they investigated between 100 and 200 complaints every visit, extensively used the media, and attempted legal and administrative changes at the state and the national level. The paper reported annual data from a document review for four years after the appointments. The study did not present data from before the appointments. The number of complaints received increased from 1958 in the first year to between 7096 and 7732 in the following three years. The number of convictions increased from between 10 and 19 in the first 3 years to 41 in the last year. There was only one conviction in the health sector in the first year and one in the last year. This evidence suggests that an independent agency with strong leadership and political support, which is responsible for detecting corruption and enforcement, might increase the number of complaints received, but might have little or no impact on the number of convictions in the health sector (Summary of findings 4). However, the certainty of this evidence is very low. The lack of convictions might be due to a complex judicial system with its own integrity issues.

Enforcement of the US Health Insurance Portability and Accountability Act of 1996 (HIPAA), which went into effect 1 January 1997, gave the Office of the Inspector General coordination of federal, state and local enforcement efforts against healthcare fraud, including improper coding and billing of Medicare payments and the power to investigate and prosecute offenders. It also raised penalties for healthcare fraud. Harrington and colleagues examined changes in overbilling from before to after the HIPAA went into effect (USA 1993-2001). They controlled for the following hospital characteristics: the proportion of Medicare patients, size, income and teaching versus non-teaching. The study used up-cod-

ing (the percent of a hospital's total charges that are coded as any of 17 "at-risk" diagnosis-related groups (DRGs)) as a measure of overbilling for services. Examples are upgrading transient ischaemic attacks to specific cerebrovascular disorders, simple pneumonia to respiratory infections with complications or pulmonary oedema and respiratory failure, and circulatory disorders without cardiovascular complication to circulatory disorder with complications. They found that up-coding increased steadily from 1993 to 1997 (by 13%), levelled off in 1997 and then declined steadily until 2000 and was only slightly lower in 2001. Up-coding changed from 13.12% before to 12.10% after enforcement of the HIPAA (mean decrease 1.02% (SD 3.03%); median decrease 0.66%). The greater the level of up-coding was in a hospital prior to HIPAA, the greater the up-coding was reduced after the HIPAA. This evidence suggests that establishment of an independent agency to investigate and enforce efforts against overbilling might lead to a small reduction in up-coding, but the certainty of this evidence is very low (Summary of findings 4). The lack of decline in upcoding in 1997 and the steady decline from 1998 to 2001 suggests that the Office of the Inspector General's enforcement actions were necessary to implement the HIPAA.

The US Department of Health and Human Services (DHHS) and Department of Justice (DOJ) report annually to the US Congress on the Health Care Fraud and Abuse Control Program (USA 2005-2014). Anti-fraud efforts by the DHHS, the DoJ and other agencies were consolidated and strengthened by the HIPAA in 1996. Subsequent legislation and executive action included the Senior Medicare Patrol (Older Americans Act) in 1997, the Healthcare Fraud Prevention and Enforcement Action Team (HEAT) in 2009, the Affordable Care Act in 2010, and the Public-Private Partnership to Prevent Health Care Fraud in 2012. Activities undertaken by the DHHS, DoJ and other agencies include: obtaining more sophisticated computer analytic capacity to review payment trends and spot improper billing, stricter healthcare fraud and abuse control laws, prepayment claim checking, manual reviews, educating providers, provider enrolment screening and restructuring programmes. There were between 836 and 1131 new healthcare fraud cases per year, and between 523 and 826 convictions per year from 2005 to 2014 (Table 5). Between 2662 and 4017 individuals and entities were excluded from participation in Medicare, Medicaid and other federal healthcare programmes per year. The Federal government has collected between USD 1 and 3 billion annually from fraud judgements and settlements. This represents a return of between USD 6.8 and USD 8.1 per USD 1 spent. The estimated Medicare savings were from USD 5.5 to 29.8 billion per year, and the estimated Medicaid savings were from USD 0.5 to 12.3 billion per year.

The package of interventions coordinated by the DHHS and the DoJ recovered a large amount of money and resulted in hundreds of new cases and convictions each year, and the amount recovered by the Federal government exceeds the amount spent on enforcement efforts (high certainty of the evidence) (Summary of findings

4). The package of interventions coordinated by the DHHS and the DoJ may result in substantial savings to the Medicare and Medicaid programmes (low certainty of the evidence). The estimated amount recovered and saved is between 15% and 55% of the estimated total amount of fraudulent billings in the USA for 2014 (CMS 2015; FBI 2011).

None of these studies reported adverse effects, healthcare or health outcomes

#### Increased transparency and accountability

Three studies evaluated interventions to increase transparency and accountability (Kyrgyzstan 2001-2010; USA 2002-2006; USA 2006).

Aleshkina and colleagues examined the impacts of a reform in Kyrgyzstan using before-and-after data from national surveys (Kyrgyzstan 2001-2010). By increasing the transparency of the copayment system and by improving the flow of resources to healthcare providers, it was hoped that health financing reforms would reduce or eliminate informal payments, particularly in hospitals. By changing the structure of funding (to case-based payment for inpatient care and capitation payment for primary care in 1997) and by introducing a split between the purchasers and providers, as well as better payment to the providers, it was also hoped that there would be less incentive to demand informal payments. The new financial arrangements included pooling of all local budget funds for health, payment of providers from these funds, de-linking the amount of budget revenues received by a facility from the number of beds that it had, and establishment of an explicit, formal and differentiated co-payment for inpatient care (2001-2004). The proportion of people who reported they made other payments in connection with a consultation decreased from 55% in 1994 to 20% in 2007. There should have been no other charges after 2004 when the reform was expanded from two provinces to the whole country. The proportion of people who reported making any payment at a family general practitioner decreased from 17% in 2004 to 13% in 2007, and the proportion of patients that paid at a polyclinic/family medical centre decreased from 45% in 2004 to 23% in 2007 (and no one in 2007 reported making a payment for maternity care). This low certainty evidence suggests that a reform that increases transparency and accountability for co-payments and reduces incentives for demanding informal payments may reduce informal payments.

Chimonas and colleagues, USA 2002-2006, evaluated legislation in Vermont, a state in the USA, that required pharmaceutical companies to report "the value, nature, and purpose" of gifts to healthcare providers in excess of USD 25. Companies that failed to file disclosures faced USD 10,000 fines and legal action by the state's Attorney General. The Attorney General's office posted annual reports on the aggregate data on its website. Postintervention trends using company disclosure data collected by the Attorney General's office showed that over four years, total pharmaceutical

company spending on gifts was not reduced, and some items increased; e.g. speakers' fees quadrupled and gifts of food increased by 51%. Companies increasingly used loopholes in the law (a trade secret provision) to avoid public scrutiny. The proportion of companies using this provision nearly doubled, from 24% to 42%. The percentage of payments categorised as trade secret increased by one third, from 54% to 72%. This evidence suggests that restrictions on pharmaceutical company gifts, disclosure and penalties for non-disclosure might not reduce spending on gifts, but the certainty of this evidence is very low.

In a cross-sectional study, Dietz and Snyder examined associations between a variety of internal control practices in community health centres (CHCs) in the USA and fraud (reported by the CHCs) (USA 2006). Frequencies were measured on a scale from 1 to 7. The following internal control practices that increase transparency and accountability or that reduce discretion were reported to be used more frequently in CHCs that did not report

fraud: board training in financial management (2.49 mean difference; P < 0.001), vacation policies enforced (2.819; P < 0.001), use of stamps for signatures (0.515; P < 0.048), bonding employees (purchasing an insurance policy to protect the CHC against losses caused by fraud or dishonesty by employees) (3.102; P < 0.001), physical security reviews (1.599; P < 0.001), issuing receipts for fees (0.840; P = 0.032), review of specification for insurance quotes (0.881; P = 0.030), entry of financial data (0.476; P < 0.009), and receiving and checking purchases (0.487; P < 0.048). This evidence suggests that the following internal control practices might reduce fraud: board training in financial management, enforcement of vacation policies, using stamps for signatures, bonding employees, physical security reviews, issuing receipts for fees, reviewing specification for insurance quotes, entering financial data into records, and receiving and checking purchases. However, the certainty of the evidence of the effects of these and other practices examined in this study is very low.

# ADDITIONAL SUMMARY OF FINDINGS [Explanation]

#### Dissemination of information to reduce corruption

Patients or population: doctors
Settings: two hospitals in Germany

Intervention: guidelines that prohibited doctors from accepting benefits from the pharmaceutical industry

Comparison: no guidelines

Outcomes	Impacts	Studies	Certainty of the evidence (GRADE)
Corruption Attitudies	Guidelines that prohibit hospital doctors from accepting any form of benefits from the pharmaceutical industry may change doctor's attitudes and their perceptions of the influence of the pharmaceutical industry on their prescribing behaviours	Germany 2008	⊕⊕⋴⋴ Low
Adverse effects	Not reported	-	-
Resource use	Not reported	-	-
Healthcare and health out- comes	Not reported	-	-

<sup>\*</sup> GRADE Working Group grades of evidence

**High:** this research provides a very good indication of the likely effect. The likelihood that the effect will be substantially different $^{\dagger}$  is low.

**Moderate:** this research provides a good indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is moderate.

**Low:** this research provides some indication of the likely effect. However, the likelihood that it will be substantially different † is high.

**Very low:** this research does not provide a reliable indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is very high.

†Substantially different: a large enough difference that it might affect a decision

# Improvement of detection and enforcement to reduce corruption

Participants or population: health professionals

Settings: a) clinics in South Korea, and b) hospitals in the USA

Intervention: a) onsite investigation for false and fraudulent claims and penalty for wrong doers, b) increased expenditure on fraud enforcement efforts

Comparison: a) no onsite investigation for false and fraudulent claims, b) less expenditure on fraud enforcement efforts

Outcomes	Impacts	Studies	Certainty of the evidence (GRADE)*

Corruption Overbilling (false or fraudulent claims)	Clinics whose perceived deterrence or fear of penalty attributable to a potential onsite investigation is high might have a lower probability of presenting excessive claims than those whose perceived deterrence is low, but the certainty of this evidence is very low	outh Korea 2007	⊕eee Very low
Adverse effects	Not reported -		-
Resource use Healthcare expenditures	Greater enforcement might US lead to a reduction in health-care expenditures in patient populations for whom additional treatment would be of marginal benefit, and the effects might be larger in forprofit hospitals than in non-profit hospitals, and larger in non-profit hospitals, but the certainty of this evidence is very low	SA 1994-1998	⊕eee Very low
Healthcare and health out- comes Utilisation and health out- comes	forcement expenditures on	SA 1994-1998	⊕ooo Very low

<sup>\*</sup> GRADE Working Group grades of evidence

**High:** this research provides a very good indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is low.

**Moderate:** this research provides a good indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is moderate.

**Low:** this research provides some indication of the likely effect. However, the likelihood that it will be substantially different † is high.

**Very low:** this research does not provide a reliable indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is very high.

†Substantially different = a large enough difference that it might affect a decision

Establishment of an independent agency and improvement of detection and enforcement to reduce corruption

Participants or population: a) hospitals, b) hospitalised Medicare patients, c) Medicaid and Medicare patients

Settings: a) India, b) USA, c) USA

**Intervention:** a) appointment of ombudsman and vigilance director, b) coordination of federal, state and local enforcement efforts against healthcare fraud, c) a coordinated package of interventions<sup>1</sup>

**Comparison:** a) none<sup>2</sup> b) less expenditures on enforcement efforts, c) none<sup>2</sup>

Outcomes	Impacts	Studies	Certainty of the evidence (GRADE)*
Corruption Complaints and convictions	An independent agency with strong leadership and political support, which is responsible for detecting corruption and enforcement might increase the number of complaints received, but might have little or no impact on the number of convictions in the health sector (possibly due to a complex judicial system with its own integrity issues). However, the certainty of this evidence is very low	India 2001-2005	⊕eee Very low
Corruption Overbilling	Establishment of an independent agency to investigate and enforce efforts against overbilling might lead to a small reduction in up-coding, but the certainty of this evidence is very low	USA 1993-2001	⊕eee Very low
Corruption Enforcement actions	A coordinated package of in- terventions <sup>1</sup> results in many new healthcare fraud cases and convictions each year	USA 2005-2014	⊕⊕⊕⊕ High
Adverse effects	Not reported		-
Resource use Amount collected and return on investment	A coordinated package of interventions <sup>1</sup> recovers a large amount of money The amount recovered exceeds the amount spent on enforcement efforts	USA 2005-2014	⊕⊕⊕⊕ High
Resource use Estimated programme savings	A coordinated package of in- terventions <sup>1</sup> may result in sub- stantial savings to the govern- ment (payer)	USA 2005-2014	⊕⊕⇔ ⊖ Low

Healthcare and health out-	Not reported	-	
comes			

<sup>\*</sup> GRADE Working Group grades of evidence

**High:** this research provides a very good indication of the likely effect (because of a very strong association). The likelihood that the effect will be substantially different<sup>†</sup> is low.

**Moderate:** this research provides a good indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is moderate.

**Low:** this research provides some indication of the likely effect. However, the likelihood that it will be substantially different † is high.

**Very low:** this research does not provide a reliable indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is very high.

† Substantially different: a large enough difference that it might affect a decision

#### Increased transparency and accountability to reduce corruption

Participants or population: a) pharmaceutical companies, b) community health centre staff, c) health service users Settings: a) USA, b) USA, c) Kyrgyzstan

Intervention: a) restrictions on pharmaceutical company gifts, b) internal control practices, c) increased transparency and accountability for co-payments and reduced incentives for informal payments

Comparison: a) none<sup>1</sup>, b) absence of specific control practices, c) status quo prior to reform

Outcomes		Impacts	Studies	Certainty of the evidence (GRADE)*
Corruption Pharmaceutical spending on gifts	company	Restrictions on pharmaceutical company gifts, disclosure, and penalties for non-disclosure might not reduce spending on gifts, but the certainty of this evidence is very low	USA 2002-2006	⊕ese Very low
Corruption Fraud		The effects of internal control practices on reducing fraud in community health centres is uncertain. The following might reduce fraud: board training in financial management, enforcement of vacation policies, using stamps for signatures, bonding employees, physical security re-	USA 2006	⊕eee Very low

<sup>&</sup>lt;sup>1</sup>Activities undertaken by the Department of Health and Human Services, the Department of Justice, and other agencies included: obtaining more sophisticated computer analytic capacity to review payment trends and spot improper billing, stricter healthcare fraud and abuse control laws, prepayment claim checking, manual reviews, educating providers, provider enrolment screening, and restructuring programmes.

<sup>&</sup>lt;sup>2</sup>Post-intervention data only.

	views, issuing receipts for fees, reviewing specification for insurance quotes, entering financial data into records, and receiving and checking purchases. However, the certainty of this evidence is very low		
Corruption Informal payments	A reform that increases transparency and accountability for co-payments and reduces incentives for demanding informal payments may reduce informal payments	· · · · · · · · · · · · · · · · · · ·	⊕⊕∍∍ Low
Adverse effects	Not reported	-	
Resource use	Not reported	-	-
Healthcare and health outcomes	Not reported	-	-

<sup>\*</sup> GRADE Working Group grades of evidence

**High:** this research provides a very good indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is low.

**Moderate:** this research provides a good indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is moderate.

**Low:** this research provides some indication of the likely effect. However, the likelihood that it will be substantially different † is high.

**Very low:** this research does not provide a reliable indication of the likely effect. The likelihood that the effect will be substantially different<sup>†</sup> is very high.

†Substantially different: a large enough difference that it might affect a decision

#### DISCUSSION

# Summary of main results

Although we did not find any studies that met the criteria for our primary analysis, one of the included case studies, USA 2005-2014, provided high certainty evidence that a package of interventions coordinated by the US Department of Health and Human Services and Department of Justice recovers a large amount of money and results in hundreds of new cases and convictions

each year (Summary of findings 4). The amount recovered by the Federal government through this package of interventions is seven or eight times the amount spent on enforcement efforts. The interventions include obtaining more sophisticated computer analytic capacity to review payment trends and spot improper billing, stricter healthcare fraud and abuse control laws, prepayment claim checking, manual reviews, educating providers, provider enrolment screening and restructuring programmes. The extent to which each of these components contributed to the impacts of the legislation and its implementation is uncertain. The extent to which the evidence is transferable to other healthcare systems is

<sup>&</sup>lt;sup>1</sup>Postintervention data only.

also uncertain. The included case study from India suggests that the impacts of coordinated efforts to reduce corruption through increased detection and enforcement are dependent on continued political support and that they can be limited by a dysfunctional judicial system (India 2001-2005).

Other promising interventions for which there is low certainty evidence that they may reduce corruption include guidelines that prohibit hospital doctors from accepting any form of benefits from the pharmaceutical industry (Summary of findings 2), and increasing transparency and accountability for co-payments together with reducing incentives for demanding informal payments (Summary of findings 5). The following interventions might reduce corruption, but the certainty of the evidence of their effects is very low: onsite investigation for false and fraudulent claims, increasing expenditure on fraud enforcement for claims alone (i.e. not as part of a package of interventions) (Summary of findings 3), and internal control practices in community health centres (CHCs) (Summary of findings 5).

# Overall completeness and applicability of evidence

There is a paucity of evidence of the effects of interventions to reduce corruption (Summary of findings for the main comparison). None of the papers that we included examined potential adverse effects or impacts on equity, and there were no reliable data for impacts on healthcare or health. We did not find any studies that met our selection criteria for interventions that increased the range of choice of alternative suppliers or providers of services. Only one included study assessed interventions that decrease discretion (USA 2006), and only one included study assessed an intervention that reduced incentives for corruption (Kyrgyzstan 2001-2010). Five of the nine included studies were from the USA (USA 1993-2001; USA 1994-1998; USA 2002-2006; USA 2005-2014; USA 2006). Three of those focused on interventions where the primary aim was detection and punishment of fraudulent Medicaid and Medicare billing (USA 1993-2001; USA 1994-1998; USA 2005-2014). Although there is little question that coordinated efforts to detect and punish fraudulent billing in the USA lead to convictions and recovered funds, it is unlikely that similar efforts in countries with fewer resources and more dysfunctional legal systems would have similar impacts. Moreover, components of those efforts might not be feasible in some low-income settings, such as sophisticated computer analytic capacity to review payment trends and spot improper billing.

Four included studies assessed the impacts of interventions to detect and punish fraudulent billing (misinformation) (South Korea 2007; USA 1993-2001; USA 1994-1998; USA 2005-2014). Two included studies assessed the impacts of interventions targeted at illegal charges to patients (India 2001-2005; Kyrgyzstan 2001-2010). Two included studies assessed the impacts of interventions to reduce pharmaceutical company gifts to doctors

(bribes) (Germany 2008; USA 2002-2006), and one other study assessed an intervention to reduce other bribes (as well as illegal charges to patients and absenteeism) (India 2001-2005). Only one study assessed interventions targeted at fraud in CHCs (theft or misinformation) (USA 2006). None of the included studies assessed the impacts of interventions targeted at embezzlement, private use of public facilities, or bribes to government regulators or payers (Table 2).

Possible reasons for the paucity of evidence on the effects of interventions to reduce corruption include a lack of funding for evaluations of interventions to reduce corruption, a tendency for research to focus on documenting the extent of corruption rather than on interventions to reduce corruption, and a failure to use rigorous methods when the effects of interventions to reduce corruption are evaluated (see the 'Excluded studies' section). On the other hand, the one evaluation that provided compelling evidence of the effects of an intervention to reduce corruption suggests that it is possible to document at least some of the effects of interventions to reduce corruption using routinely-collected data as part of anticorruption efforts (USA 2005-2014). Moreover, it is feasible to undertake rigorous evaluations of the effects of interventions to reduce corruption (Björkman 2007; Björkman 2009; Blais 2007; Ferraz 2005), and others have recognised the need for rigorous evaluations (Johnsøn 2013; Peisakhin 2011). However, it seems likely that this need is not widely recognised, given how few rigorous evaluations we found.

#### Certainty of the evidence

With one exception (USA 2005-2014), all of the included studies were at high risk of bias and the certainty of the evidence was either low or very low. Moreover, apart from the three studies that evaluated efforts to detect and punish fraudulent Medicaid and Medicare billing in the USA (USA 1993-2001; USA 1994-1998; USA 2005-2014), there was only one study for each of the other interventions, so that the applicability of the evidence to other settings is uncertain.

Although the US Department of Health and Human Services and Department of Justice annual reports only provided postintervention data without a comparison, we judged the evidence for new cases, convictions and recovery of funds to be high certainty, because of the magnitude of the effects which could not have occurred without efforts to detect and punish fraudulent billing.

# Potential biases in the review process

We used a broad search strategy, which included efforts to find grey literature. Nonetheless, it is possible that we did not find all case studies that meet the inclusion criteria for our secondary analysis, especially studies that suggest little or no effect of the evaluated interventions. It is also possible that our selection criteria excluded

reports that might describe strategies that were found not to be feasible or acceptable, and that some studies we excluded on the basis of title and abstract could have provided information about the feasibility and acceptability of interventions. Consequently, and based on the case studies that we included, it is difficult to draw conclusions about strategies that are unlikely to warrant further evaluation. It is also likely that we excluded descriptions of strategies that have been tried and described when we screened by titles and abstracts, so that we cannot draw conclusions about this beyond describing the strategies that are described in the case studies that we selected for inclusion in our secondary analysis. As we stated in our protocol, Gaitonde 2010, we do not intend to systematically review the same broad range of study designs in updates of this Cochrane review, thus this will eliminate any risk of bias in how we searched for and selected case studies.

# Agreements and disagreements with other studies or reviews

Rashidian 2012 reviewed interventional studies with or without a concurrent control group that evaluated the effectiveness of interventions to combat healthcare fraud and abuse. They conducted their searches on healthcare databases from 1975 to 2008. Four studies met their inclusion criteria and they concluded that there is a lack of evidence of the effect of interventions to combat healthcare fraud. We included one of those studies (USA 1994-1998), and excluded the other three (Liou 2008; Rivers 2005; Yang 2006). We included eight other studies that they did not include, including one that provided high certainty evidence of the effects of the coordination of federal, state and local enforcement efforts against Medicaid and Medicare fraud in the USA (USA 2005-2014). Our main conclusion, that there is a paucity of evidence, nonetheless agrees with their conclusion.

Kiwanuka 2014 reviewed studies on the effects of interventions for managing absenteeism among health workers. They searched up to 2011 and found 16 studies that met their inclusion criteria (unpublished data). Two of these studies evaluated the effect of monetary incentives on absenteeism (Curran 1987; Stephens 1978), and one study evaluated the effect of feedback on absenteeism (Gaudine 2001). The rest evaluated the effects of health promotion and prevention interventions on absenteeism, such as influenza vaccination, exercise, stress management and workplace support. None directly assessed the effects of interventions to address fraud (spending less time than contracted to deliver care for illegitimate reasons). We did not include studies of the effects of interventions for managing absenteeism in this review, and it appears unlikely that any of the studies that met their inclusion criteria addressed corruption. Although monetary incentives might reduce absenteeism, it is not possible to determine the extent to which monetary incentives or feedback reduced corruption rather than legitimate absenteeism in the three studies that met the inclusion criteria of Kiwanuka 2014, all of which reported effects on absenteeism, not illegitimate absenteeism.

The case study we included that assessed the effects of restrictions on and disclosure of pharmaceutical company gifts to physicians suggested that disclosure and penalties for non-disclosure might not reduce spending on gifts (USA 2002-2006). This is consistent with other experiences in the USA, including the release of the Open Payment Program (OPP) database by the Centers for Medicare & Medicaid Services (Santhakumar 2015), and state and industry disclosure websites used to inform the development of a federal website, required by the Physician Payment Sunshine Act (Hwong 2014). The OPP database includes payments made to physicians and teaching hospitals by manufacturers of federallycovered drugs, devices, biologics or medical supplies. It also includes physician ownership or investment interest in manufacturers or in group purchasing organisations. The effects of releasing these data and other data remains uncertain (Santhakumar 2015); legislation that requires the disclosure of payments to physicians may not provide easy access to payment information for the public and the data may be of limited quality once accessed (Ross 2007). A systematic review of legislative, educational, policy and other interventions that targeted physicians' interactions with pharmaceutical companies included one randomised trial and three nonrandomised studies (Alkhaled 2014). It concluded that the available evidence suggests a potential impact of policies aimed at reduction of interactions between physicians and drug representatives on physicians' prescription behaviour. It found no evidence concerning interventions that affected other types of interaction with pharmaceutical companies. This is consistent with our finding based on one study (Germany 2008), which Alkhaled 2014 did not include. Gunderman and colleagues found that guidelines that prohibit hospital doctors from accepting any form of benefits from the pharmaceutical industry may change doctor's attitudes and their perceptions of the influence of the pharmaceutical industry on their prescribing behaviours (low certainty of the evidence) (Germany 2008).

A review of the literature on using data mining to detect healthcare fraud and abuse found that most of the identified literature focused on the technical methods used and paid little attention to the practical implications of their findings for healthcare managers and decision makers (Joudaki 2014). This is consistent with our findings.

A Campbell review of community monitoring to curb corruption (Molina 2013), and another Campbell review on the impacts of administrative and bureaucratic reforms in the public sector on corruption are in progress (Killias 2016). Hanna 2011 reviewed the effectiveness of micro-level anti-corruption strategies implemented in developing countries. Of the 14 studies that met their inclusion criteria, only one was in the health sector (Banerjee 2007), and that study did not meet our inclusion criteria. Lynch 2013 reviewed studies on the effects of community accountability mechanisms and processes in developing countries. They found

only two studies that focused explicitly on the prevention of corruption (Casey 2011; Reinikka 2011), neither of which met our inclusion criteria. We have not found any other systematic reviews of the effects of interventions to reduce corruption or of case studies of efforts to reduce corruption.

# AUTHORS' CONCLUSIONS

#### Implications for practice

There is a large amount of corruption in the health sector and, consequently, wasted resources, worse health care and worse health outcomes. There is a paucity of evidence regarding how best to reduce corruption. Nonetheless, policymakers and other stakeholders who are concerned about corruption must make decisions about what to do. Promising interventions include improvements in the detection and punishment of corruption, especially efforts that are coordinated by an independent agency. Such efforts can have a large return on investment. However, it might not be possible to achieve similar effects in settings with a dysfunctional judicial system.

Other promising interventions include guidelines that prohibit doctors from accepting benefits from the pharmaceutical industry, internal control practices in community health centres (CHCs), and increased transparency and accountability for co-payments combined with reduced incentives for informal payments. The extent to which increased transparency alone reduces corruption is uncertain. Nonetheless, there are logical arguments for considering increased transparency, as well as other interventions for which we did not find any studies that met our inclusion criteria.

Given the size of the problem and the paucity of evidence of the effects of interventions to reduce corruption, there is a need to monitor the impacts of all interventions that are implemented, including potential adverse effects.

#### Implications for research

All interventions to reduce corruption are in need of evaluation. Randomised trials can be used to evaluate the effects of interventions to reduce corruption (Björkman 2007; Björkman 2009; Blais 2007; Ferraz 2005), and should be used whenever possible, to reduce the risk of bias in non-randomised evaluations (Johnsøn 2013; Peisakhin 2011). When randomised trials are not possible, ITS studies should be used when possible; and even when randomised trials are possible, controlled ITS analyses should be used when possible (Fretheim 2015). Potential adverse effects, impacts on equity and resource use should be evaluated, as well effects on corruption.

#### **ACKNOWLEDGEMENTS**

Arild Bjørndal and Pierre Ongolo-Zogo contributed to drafting and revising the protocol (Gaitonde 2010), article screening and data collection, but were not involved in the later stages or in the completion of this review. We are grateful for their contributions. We thank Marit Johansen, who developed and conducted most of the search strategies we used. We thank William D. Savedoff, Taryn Vian and Lucy Koechlin for helpful comments on the protocol for this review, and Taryn Vian and Maureen Lewis for their helpful comments on the full review.

The Norwegian Satellite of the Effective Practice and Organisation of Care (EPOC) Group receives funding from the Norwegian Agency for Development Cooperation (Norad), via the Norwegian Institute of Public Health to support review authors in the production of their reviews. This review is a product of the Effective Health Care Research Consortium, which provided funding to make this review open access. The Consortium is funded by UK aid from the UK Government for the benefit of developing countries (Grant: 5242). The views expressed in this review do not necessarily reflect UK government policy.

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<sup>\*</sup> Indicates the major publication for the study

# CHARACTERISTICS OF STUDIES

# Characteristics of included studies [ordered by study ID]

# Germany 2008

Methods	Case study
Participants	164 Intensive care physicians in two hospitals (107 and 57 respectively)
Interventions	Mandatory guidelines that prohibited physicians from accepting benefits in any form from the pharmaceutical industry
Outcomes	Attitudes of physicians towards the pharmaceutical industry (number of advertising gifts with company logo, belief on influence of companies on prescription behaviour, positive effect of pharmaceutical guidelines)
Notes	

# Risk of bias

Bias	Authors' judgement	Support for judgement
The basis for case selection was appropriate	Low risk	"All doctors in intensive care of a hospital with and one without guidelines were asked anonymously by a questionnaire about their dealings with the pharmaceutical industry. The response rate was 64.9 % (37/57) and 55.1% (59/107) respectively. The cooperation rate in both groups was 100%"
The time span of the study was long enough to address the core issues fairly	Unclear risk	The study issued questionnaires were issued in May 2008. It was unclear whether or not the timing was sufficient to address the issues effectively
The methods for data collection were appropriate for the purpose of the study	Low risk	The survey method (to investigate whether hospital doctors with guidelines and those without guidelines differ in their attitude toward the pharmaceutical industry) seems appropriate to respond to the research questions identified
The sources of information were appropriate for the purpose of the study	Low risk	The doctors in the intensive care unit are usually targeted by the pharmaceutical companies so are an appropriate source of information
The methods used to analyse the data were appropriate for the purpose of the study	Unclear risk	The comparison between groups was conducted with P values, confidence intervals (CIs) and relative risk reductions. However, it is unclear if the authors considered other variables which may influence the relationship (e.g. confounders)
The methods used to identify explanatory factors were appropriate for the purpose of the study	Unclear risk	It was unclear whether or not the study authors explored further explanatory factors based on the study design

The linkages are transparent between the data that were reported and inferences	Low risk	The linkages are quite transparent. As the study authors noted, "hospital guidelines on relations with the pharmaceutical industry appear to further a critical attitude by physicians regarding the pharmaceutical industry"
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# India 2001-2005

Methods	Case study design
Participants	The study covered all the public hospitals in the whole state (province) in the history of the Karnataka, South India
Interventions	The Chief Minister of the State of Karnataka initiated the intervention in 2001 when he brought in a well-known retired judge to head the ombudsman's office that was created and functioning since 1986. The Lokayukta and the VDH made the offices more accessible, and visited every district and subdistrict in the state where they investigated between 100 to 200 complaints every visit. They also extensively used the media and attempted legal and administrative changes at the state and the national level
Outcomes	The study reported on the yearly trend on the number of complaints received, the number of complaints investigated and the prosecutions and convictions in a given year
Notes	

# Risk of bias

Bias	Authors' judgement	Support for judgement
The basis for case selection was appropriate	Low risk	This was a case study of a particular period in the history of the Ombudsman's office between 2001 and 2006 when there was a new and dynamic leadership. Thus there is no question of selection of case studies
The time span of the study was long enough to address the core issues fairly	Low risk	This was a 5-year period and many issues that changed such as increased confidence of the people in the office of the ombudsman, more complaints, more investigations and prosecutions etc. had time to change
The methods for data collection were appropriate for the purpose of the study	Unclear risk	There was mainly qualitative data. The only quantitative data presented was regarding the complaints and their status. The methods were inadequate to measure the primary outcomes of the systematic review; however, for the indicators reported, the methods were adequate
The sources of information were appropriate for the purpose of the study	Low risk	There was one "participatory workshop" in November 2006 and 44 semi-structured interviews and 3 field visits to hospitals and a subdistrict health administration service. In addition they docu-

# India 2001-2005 (Continued)

		mented and reported on the status of the number of complaints received in a given year (for a 4-year period), the number of investigation and prosecution initiated, and convictions made
The methods used to analyse the data were appropriate for the purpose of the study	Low risk	They conducted a qualitative analysis and used the force-field approach as the basic framework to interpret the results
The methods used to identify explanatory factors were appropriate for the purpose of the study		The study authors did not describe this in detail. There was no description of the process of the analysis and any steps taken to validate the analytic findings
The linkages are transparent between the data that were reported and inferences	Low risk	The discussion and inferences flow from the various themes presented in the results

# Kyrgyzstan 2001-2010

Methods	Case study via surveys with sampling methodology designed to obtain estimates significant at the oblast (state/province) and national level in Kyrgyzystan
Participants	Kutzin 2001 was based on national survey of 3000 households comprising 12,900 individuals. Baschieri 2006 was based on survey of 3000 households with a sample of 18, 690 individuals Falkingham 2010 was based on a survey of 5005 households producing a sample of 21, 257 individuals Aleshkina 2011 was based on a survey done in 2010 with 5001 households and 20,225 individuals
Interventions	Increasing the transparency of the co-payment system, improving the flow of resources to health care providers, retention of the predominance of general tax financing whilst introducing a new institutional arrangement as the single purchaser of health care services for the whole population
Outcomes	Reduce or eliminate out-of-pocket payments incurred by individuals as a result of using healthcare services
Notes	

# Risk of bias

Bias	Authors' judgement	Support for judgement
The basis for case selection was appropriate	Low risk	The study was premised on the reduction of informal payments based on survey results in Kyrgyzystan. The reforms were widereaching and had a number of other reasons for implementation

# Kyrgyzstan 2001-2010 (Continued)

The time span of the study was long enough to address the core issues fairly	Low risk	While the intervention was expanded to the whole country only in 2004, the studies refer to time points from 2001, 2004, 2007 and 2010. Thus only the studies that reported the findings in 2007 and 2010 had a realistic chance to detect the effect of the intervention
The methods for data collection were appropriate for the purpose of the study	Low risk	The methods of data collection were from a household survey with a sample size and sampling design that would provide infor- mation significant at the province level
The sources of information were appropriate for the purpose of the study	Low risk	This is an appropriate design given the objective that the study set out to study out-of-pocket expenditure and informal payments
The methods used to analyse the data were appropriate for the purpose of the study	Unclear risk	The study reported overall all point estimates, but no CIs, tests for trend, or other tests
The methods used to identify explanatory factors were appropriate for the purpose of the study	Unclear risk	There was no attempt to derive explanatory factors. The study authors did not report on any relevant data on other factors expected to have an effect on corruption, such as the doctors' salaries, drug availability at the hospital level and amount of money being retained at the health centre level
The linkages are transparent between the data that were reported and inferences	Unclear risk	Similar to factors mentioned above

# South Korea 2007

Methods	Stratified sampling of 787 clinics without any onsite investigation for false or fraudulent claims between 2001 and 2007
Participants	787 out of 800 sample medical clinics under the National Health Insurance system
Interventions	Medical clinics with no onsite investigations due to false or fraudulent claims to the Health Insurance Review and Assessment Service (HIRA). The enforcement programme was designed to prevent or reduce fraud and abuse of the system based on general deterrence theory, that is, by utilising the fear of penalty to discourage potential false claimants. When healthcare providers anticipated a high risk of detection during the claims review process (the onsite investigations), they were expected to refrain from providing needlessly expensive or medically unnecessary service to patients

# South Korea 2007 (Continued)

Outcomes	Fear of penalty from a potential onsite investigation and a "costliness index"	
Notes	Survey methodology utilised	
Risk of bias		
Bias	Authors' judgement	Support for judgement
The basis for case selection was appropriate	Low risk	The basis was appropriate based on a selection of 800 clinics amongst 15,443 clinics after stratification
The time span of the study was long enough to address the core issues fairly	Low risk	The time span was sufficient: one month for the survey and claims from the same period within 1 year
The methods for data collection were appropriate for the purpose of the study	Low risk	The sampling methodology, questionnaire and statistical analysis were sufficient
The sources of information were appropriate for the purpose of the study	Low risk	The official database from the HIRA was the source of information
The methods used to analyse the data were appropriate for the purpose of the study	Low risk	The statistical methods were sufficient e. g. the study authors performed CIs, t-tests and analysis of variance (ANOVA)
The methods used to identify explanatory factors were appropriate for the purpose of the study	Low risk	The multiple regression analysis conducted was appropriate to identify the important explanatory factors
The linkages are transparent between the data that were reported and inferences	Low risk	The inferences the study authors made seem to be linked to the data reported

# USA 1993-2001

Methods	Case study
Participants	1177 hospitals with subgroup of 586 hospitals in the Healthcare Cost and Utilization Project (HCUP) Nationwide Inpatient Sample database who receive reimbursement from the Centers for Medicare & Medicaid Services (CMS)
Interventions	The paper studied the effect of enforcement of he Health Insurance Portability and Accountability Act of 1996 (HIPAA) on reduction in upcoding, essentially reducing fraud by increasing accountability (a law that proscribes prosecution and fines for improper or fraudulent billing of medical services)
Outcomes	Increase transparency and accountability, detection and enforcement

Notes	The study authors assessed overbilling by providers of hospital services, which leads to Medicare paying more than is necessary for the particular condition. The study authors identified 17 diagnosis-related groups (DGRs) affected by this practice	
Risk of bias		
Bias	Authors' judgement	Support for judgement
The basis for case selection was appropriate	Low risk	"Data was drawn for the years 1993- 2001 from the National Healthcare Cost and Utilization Project (HCUP). Both individual hospital data and individual patient discharge data are included in the data set. From each hospital in the dataset, all discharges for a given year are included"  "To maximise sample size, we use all the data available in each year"
The time span of the study was long enough to address the core issues fairly	Low risk	The 8 years time-span seems sufficient to address the core issues
The methods for data collection were appropriate for the purpose of the study	Low risk	"We would prefer to include only hospitals that have data across the entire sample period. However, the sample size would be inadequate under such a requirement. To maximise the sample size, we use all data available in each given year. A limitation of this approach is that the sample for each year includes a different group of hospitals. Therefore, it is possible that an apparent pattern of upcoding over time could be driven by the changing mix of hospitals from year to year. However, we have no reason to believe that HCUPs sample selection procedures would impose a systematic bias on our measure of upcoding"
The sources of information were appropriate for the purpose of the study	Low risk	"Data was drawn for the years 1993- 2001 from the National Healthcare Cost and Utilization Project (HCUP). Both individual hospital data and individual patient discharge data are included in the data set. From each hospital in the dataset, all discharges for a given year are included"  "To maximise sample size, we use all the data available in each year"
The methods used to analyse the data were appropriate for the purpose of the study	Low risk	The multivariate analysis included many factors that the study authors considered important to influence the outcome (upcoding) including for-profit status, ownership status, income in the area of patients served, as a proxy for patients' income, DRG categories, etc
The methods used to identify explanatory factors were appropriate for the purpose of the study	Low risk	The methods used to identify the explanatory factors seem satisfactory, but as the study authors noted, "further research would be useful to refine both the dependent and independent measures (variables) used in the study"

The linkages are transparent between the data that were reported and inferences	Unclear risk	The study authors used a surrogate indicator for actual upcoding, which is based on the number of at-risk procedures and not on actually checking the case files, or the discharge summaries, to actually confirm upcoding. This might have been impracticable though, but might affect the inferences
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# USA 1994-1998

Methods	Case study using survey methodology
Participants	Elderly Medicare recipients who were hospitalised with 1 or more of 6 types of illness (pneumonia/respiratory infections; chronic obstructive pulmonary disease (COPD)/general; respiratory infections; circulatory disorders; kidney disorders; diabetes/metabolic disorders; cerebrovascular disorder/stroke) between 1994 and 1998. As the study authors noted, "we restrict our sample to nonfederal hospitals that ever reported providing general medical or surgical services. From the survey we obtain information on hospital ownership type, size, teaching status, system membership, and other characteristics that might affect the incentives of the hospital and its managers"
Interventions	Enforcement efforts by State Medicare Fraud Control Units (MFCU) aimed at reducing fraud in Medicare
Outcomes	Reduction in billing as a measure of previous upcoding, Increase in amount spent in anti-corruption efforts as a surrogate for enforcement, quality-of-care metrics
Notes	

# Risk of bias

Bias	Authors' judgement	Support for judgement
The basis for case selection was appropriate	Low risk	"Random 20% sample of elderly Medicare beneficiaries hospitalised from 1994 to 1998 with one of six illnesses"
The time span of the study was long enough to address the core issues fairly	Low risk	Average of data collected annually over 4 years
The methods for data collection were appropriate for the purpose of the study	Low risk	Longitudinal data on health expenditures, days in the hospital and patient outcomes as well as other hospital based data were also matched
The sources of information were appropriate for the purpose of the study	Low risk	The study used comprehensive Medicare, American Hospital Association (AHA) and State MFCU programme data

The methods used to analyse the data were appropriate for the purpose of the study	Low risk	The study authors used multi-level, statistical modelling techniques to analyse the data, which we considered appropriate
The methods used to identify explanatory factors were appropriate for the purpose of the study	Low risk	The variables used to model the 4 outcomes were appropriate
The linkages are transparent between the data that were reported and inferences	Low risk	Linkages between the results of the data analysis and inferences are apparent

# USA 2002-2006

Methods	Uncontrolled case study that described the changes in payments and the use of a "trade secret" exemption over a 4-year period following enactment of the legislation
Participants	4 years of company disclosures of "non-trade secret gift" or payments made to providers by companies in Vermont, USA
Interventions	State disclosure laws that mandated pharmaceutical companies to disclose gifts and payments to physicians
Outcomes	Payments by drug companies to physicians and prevalence of payments designated as "trade secrets"
Notes	Case study design with no randomisation done

# Risk of bias

Bias	Authors' judgement	Support for judgement
The basis for case selection was appropriate	Low risk	"Because Vermontoffers the most robust, publicly available data for an in-depth analysis, with strong provisions for enforcement and compliance, we analysed 4 years of data from this state"
The time span of the study was long enough to address the core issues fairly	Low risk	"We explored the value and distribution of industry gifts and payments to health care providers. We also sought to identify emerging trends in companies' practices. The Vermont disclosures reveal previously unknown details about industry marketing expenditures, provide valuable insight into the impact of gift reporting laws on company behavior, and suggest principles for more effective future legislation."

The methods for data collection were appropriate for the purpose of the study	Low risk	"Using Vermont's Access to Public Records Law, we filed requests with the Vermont Attorney General's office for companies' disclosures for July 1, 2002, through June 30, 2006."  "From the Vermont Attorney General's website, we obtained the state's annual reports"
The sources of information were appropriate for the purpose of the study	Low risk	"Using Vermont's Access to Public Records Law, we filed requests with the Vermont Attorney General's office for companies' disclosures for July 1, 2002, through June 30, 2006."  "From the Vermont Attorney General's website, we obtained the state's annual reports"
The methods used to analyse the data were appropriate for the purpose of the study	Low risk	The study authors only reported descriptive data. The study authors did not perform statistical analyses. There were no comparison data available
The methods used to identify explanatory factors were appropriate for the purpose of the study	Low risk	Only limited data were available: types of payments, types of recipients and use of "trade secrets" exemption
The linkages are transparent between the data that were reported and inferences	Low risk	The inferences related to total spending by pharmaceutical industry and prevalence of trade secrets are supported by data

# USA 2005-2014

Methods	Case study
Participants	The United States Government mandated the Secretary of Department of Health and Human Services and the Department of Justice to create a joint task force in 1996 which implemented a number of interventions to reduce corruption in the Medicare/Medicaid programmes. An annual report is submitted to Congress every year. The case study is based on the annual reports of the Department of Justice and the Secretary of Health and Human Services from 2006 to 2014
Interventions	<ol> <li>Health care legislation including each of the following.</li> <li>The Affordable Care Act.</li> <li>Healthcare Fraud Prevention and Enforcement Action Team (HEAT).</li> <li>Senior Medicare Patrols.</li> <li>Public Private Partnership to Prevent Fraud.</li> </ol>

Outcomes	Amount returned to the Medicaid Trust Fund due to the various interventions; number of cases filed and convictions obtained; number of complaints received and investigated and the prosecutions and convictions in a given year
Notes	

# Risk of bias

Bias	Authors' judgement	Support for judgement
The basis for case selection was appropriate	Low risk	This was a case study of the activities of the joint team/initiative set up by the Secretary of Health and Human Services and the Department of Justice
The time span of the study was long enough to address the core issues fairly	Low risk	The study used 10 years of annual reports and other related reports
The methods for data collection were appropriate for the purpose of the study	Unclear risk	There is no way to independently verify the number attributable to the initiative. These are government reports submitted to Congress so one would presume that they are accurate
The sources of information were appropriate for the purpose of the study	Low risk	The official reports are appropriate for the purposes of the study
The methods used to analyse the data were appropriate for the purpose of the study	Low risk	There was a quantitative analysis of the number of cases filed, convicted and funds recovered, which are appropriate for the purposes of this type of study
The methods used to identify explanatory factors were appropriate for the purpose of the study	Unclear risk	The study authors did not describe this in detail. There was no discussion on the process of the analysis and any steps taken to validate the analytic findings
The linkages are transparent between the data that were reported and inferences	Low risk	The discussion and inferences flows from the various themes presented in the results section

# **USA 2006**

Methods	Cross-sectional study
Participants	634 USA-based community health centres (CHCs)
Interventions	The study examines the differences in internal control practices between non-profit medical practices that experienced fraud and those that did not
Outcomes	Incidence of financial fraud
Notes	

Risk of bias		
Bias	Authors' judgement	Support for judgement
The basis for case selection was appropriate	Unclear risk	It is clear that the study authors did not select cases who experienced fraud. These were self-reported and then compared to those who did not experience the outcome (fraud) who served as controls
The time span of the study was long enough to address the core issues fairly	Unclear risk	There was no time span involved, as the data was collected in a single period of time via questionnaires
The methods for data collection were appropriate for the purpose of the study	Unclear risk	The study authors noted that the survey methods are the most appropriate for the study design but there is little evidence that this provides evidence about the role of these systems in preventing fraud
The sources of information were appropriate for the purpose of the study	Low risk	The informants were the most financially-informed members of the company
The methods used to analyse the data were appropriate for the purpose of the study	Unclear risk	It is unclear whether or not the study authors considered other methods or other methods could be used to provide better in- ferences
The methods used to identify explanatory factors were appropriate for the purpose of the study	Low risk	The description of the internal control procedures was exhaustive. These are the "explanatory factors" of fraud-susceptibility
The linkages are transparent between the data that were reported and inferences	Unclear risk	It is unclear whether or not the true incidence of fraud was documented, as fraud could be going on but undetected. Also, there was no evidence to show that the internal control systems are the cause of the "reduced fraud" in these providers. If the study authors had used more time points, perhaps they would have been able to show this association

Abbreviations: CI = confidence interval

Characteristics of excluded studies [ordered by study ID]

Reason for exclusion
Not a primary study
Corruption not an outcome
Absenteeism
Absenteeism
Corruption not an outcome
Corruption not an outcome
Not a primary study
Corruption not an outcome
Corruption not an outcome
Not healthcare
Absenteeism
Corruption not an outcome
Corruption not an outcome
Study design does not meet criteria for primary or secondary analysis
Does not describe an intervention
Does not describe an intervention
Not healthcare
Not healthcare
Absenteeism
Corruption not an outcome
Does not describe an intervention
Does not describe an intervention
Study design does not meet criteria for primary or secondary analysis
Study design does not meet criteria for primary or secondary analysis

Greving 2007	Does not describe an intervention
Jaén 2001	Study design does not meet criteria for primary or secondary analysis
Klitgaard 2006	Not a primary study and not healthcare
Lee 1990	Absenteeism
Leidalen 2011	Study design does not meet criteria for primary or secondary analysis
Liou 2008	Methodology paper
Luiselli 2008	Absenteeism
Markowich 1989	Absenteeism
Olken 2007	Not health care
Reinikka 2011	Not health care
Rivers 2005	Study design does not meet criteria for primary or secondary analysis
Schargrodsky 2001	Study design does not meet criteria for primary or secondary analysis
Simoens 2009	Not health care
Soeters 2003	Study design does not meet criteria for primary or secondary analysis
Stephens 1978	Absenteeism
Stover 2001	Corruption not an outcome
UNDP 2011	Does not describe an intervention
Vardi 1996	Study design does not meet criteria for primary or secondary analysis
Vian 2003	Does not describe an intervention
Vian 2005	Study design does not meet criteria for primary or secondary analysis
Yang 2006	Methodology paper

# Characteristics of studies awaiting assessment [ordered by study ID]

#### Di Tella 2003

Methods	Decreasion analysis
Methods	Regression analysis
Participants	Hospital procurement officers in Buenos Aires
Interventions	Increase in wages and auditing
Outcomes	Prices paid for basic inputs
Notes	

# **Dowd 2016**

Methods	Difference in differences
Participants	Healthcare providers in the USA with meaningful Medicare participation
Interventions	Medicare's Physician Quality Reporting System (PQRS)
Outcomes	Inappropriate utilization of healthcare services
Notes	

# Randall 2005

Methods	Non-randomised trial
Participants	Psychiatry residents at a university-affiliated residency program in the USA
Interventions	1-hour educational intervention
Outcomes	Survey of attitudes and behaviours towards pharmaceutical representatives
Notes	

# Samuel 2015

Methods	Key informant interviews
Participants	Indigenuous women in Peru
Interventions	Monitoring government-run health facilities
Outcomes	Ability to identify, document, and act on "everyday injustices" experienced by health care users
Notes	

# DATA AND ANALYSES

This review has no analyses.

# **ADDITIONAL TABLES**

Table 1. Definitions of corruption

Source	Definition
Anti-Corruption Trust - South Africa (Chinamo 2007)	"the abuse or complicity in the abuse of private or public power, office or resources for personal gain"
Asian Development Bank (Lanyi 2005)	"Corruption involves behavior on the part of officials in the public and private sectors, in which they improperly and unlawfully enrich themselves or those close to them, or both, or induce others to do so, by misusing the position in which they are placed"
Center for the Study of Democracy (Danilovik 2007)	"Corruption is defined as an abuse of power, economical or political, in order to satisfy personal or group interest and endangering the legitimate individual, group, social or state rights and interests."
Southern African Development Community (Chinamo 2007)	"includes bribery or any other behaviour in relation to persons entrusted with responsibilities in the public and private sectors which violates their duties as public officials, private employees, independent agents or other relationships of that kind and aimed at obtaining undue advantage of any kind for themselves or others"
Swedish International Cooperation Development Agency (SIDA 2016)	"abuse of trust, power or position for improper gain. Corruption includes, among other things, the offering and receiving of bribes - including the bribery of foreign officials - extortion, conflicts of interest and nepotism."
The Law Dictionary (Black 2016)	"Illegality; a vicious and fraudulent intention to evade the prohibitions of the law. The act of an official or fiduciary person who unlawfully and wrongfully uses his station or character to procure some benefit for himself or for another person, contrary to duty and the rights of others."
The Lectric Law Library's Lexicon (Lectric Law Library 2016)	"An act done with an intent to give some advantage inconsistent with official duty and the rights of others. It includes bribery, but is more comprehensive; because an act may be corruptly done, though the advantage to be derived from it be not offered by another."

Table 1. Definitions of corruption (Continued)

Transparency International (TI 2006)	"the abuse of entrusted power for private gain"  "In the health sphere corruption encompasses bribery of regulators and medical professionals, manipulation of information on drug trials, the diversion of medicines and supplies, corruption in procurement, and overbilling of insurance companies. It is not limited to abuse by public officials, because society frequently entrusts private actors in health care with important public roles."
United Nations Development Programme (UNDP 2004)	"the misuse of public power, office or authority for private benefit - through bribery, extortion, influence peddling, nepotism, fraud, speed money or embezzlement. Although corruption is often considered a sin of government and public servants, it also prevails in the private sector."
United States Agency for International Development (USAID 2005)	"the abuse of entrusted authority for private gain"
World Bank (World Bank 1997)	"the abuse of public power for private benefit"

Table 2. Types of corruption in the health sector<sup>1</sup>

Types of behaviour	Types of interactions or transactions			
	With government regulators	With payers	With patients	
	Between government regulators and suppli- ers, payers or providers	Between payers and suppliers	Between payers and providers	Between suppliers or providers and patients
. 0	Collusion in embezzle- ment (fraudulent appro- priation of resources) by government regulators	pliers Not delivering on a con-	agers in provider organi-	Sale of drugs or supplies that were supposed to be free by health workers
money or something else of value to influence a de-	Bribes to obtain reg- ulatory decisions bene- fiting suppliers, payers or providers (including	obtain contracts benefit-		

Table 2. Types of corruption in the health sector<sup>1</sup> (Continued)

	state capture) Bribes to obtain accreditation, certification, approval (e.g. drug registration), or inspection results Policy decisions made to further public officials' or politicians' careers Politicised appointments	ists to referring health workers to induce refer- rals Gifts from pharmaceuti- cal companies to physi- cians	
Misinformation (falsifying information for private gain)	False reporting by suppliers, payers or providers to government regulators	Prescription fraud (bo- gus or forged prescrip- tions to bill payers) Absenteeism (spending	Supplier-induced or supplier-reduced demand Misleading promotion of drugs or other products to patients Counterfeit or substan-

<sup>&</sup>lt;sup>1</sup>The examples of different types of corruption in each cell are not comprehensive.

Table 3. Interventions to reduce corruption

Types of interventions to reduce corruption	Examples	Mechanisms
Disseminate information Information campaigns aimed at changing knowledge, attitudes or beliefs about corruption; or developing skills to address corruption	tive factors (knowledge about corruption) or motivational factors (attitudes towards corruption, beliefs about corruption, perceived social norms) underlying corrupt behaviours, or promote skills to reduce cor-	Improved knowledge could change perceptions and reduce motivation to behave corruptly or motivate anti-corruption activities (and thereby reduce opportunities). Changes in attitudes could reduce motivation to behave corruptly and motivate anti-corruption activities. Improved competency to identify and do something about corruption
Reduce monopolies Increase the range of choice of alternative suppliers or providers of specific services	a service or product may increase the ability to choose providers for specific services	The presence of other options may act as a disincentive to act corruptly apart from potential improvements in quality or efficiency which may occur due to increases in choice

Table 3. Interventions to reduce corruption (Continued)

Reduce incentives Remove or reduce incentives or factors that motivate corrupt behaviours	Income supplementation, performance incentives	Increasing income could reduce pressure to behave corruptly
Increase transparency <sup>1</sup> and accountability <sup>2</sup> Increase transparency and accountability in decision-making processes; e.g. by increasing stakeholder participation or mandatory documentation of decisions that is open to access	Legislation mandating disclosure of information about decision-making processes or performance, watchdog organisations, activities (or facilitation of activities) by independent agencies, civil society or the mass media to access and disseminate this information, local boards with citizen involvement or open meetings, information systems that link the use of resources to outputs  Redesign of procurement or contracting processes through improving information (to facilitate comparisons), training staff (to solicit and evaluate bids or negotiate contracts), structures to facilitate more open and competitive bidding or contracting processes	Improved disclosure of information about decision-making processes and performance and increased accountability could reduce motivation to behave corruptly, increase motivation to be involved in anticorruption activities and reduce opportunities for corruption  Better informed competition could reduce opportunities for suppliers or providers to offer bribes or kickbacks or to falsify information
<b>Decrease discretion</b> Decrease discretion of those who have power	Divide tasks between individuals to create checks and balances, or introduce standard operating procedures	Decreasing the autonomous power of people to make decisions could reduce opportunities for corruption
Improve detection and enforcement Improve detection and punishment of corruption	Surveillance, internal security, fraud control, investigation, protection (and rewarding) of whistle-blowers, withholding bonuses if contracts not fulfilled, more severe penalties, less leniency  Credit or background checks	Improved detection could be a deterrent (reduce motivation) and could reduce opportunity (if punishment includes removing people who behave corruptly from their positions of power)  Those with power may feel pressure to embezzle or accept bribes to pay off personal debts. Ensuring that they do not have excessive debts and could reduce their susceptibility to corruption. Background checks could reduce opportunities to behave corruptly for those at high risk
Establish an independent agency Establish an anti-corruption agency to co- ordinate anti-corruption activities	Separate, permanent agencies whose primary function is to provide centralised leadership, coordination or implementation of anti-corruption activities, including any of the above	Leadership and coordination could help to ensure that effective anti-corruption poli- cies are implemented

Table 4. Results of the included studies

Study ID <sup>1</sup>	Type of intervention	Reported effects	Type of study	Interpretation		
Disseminate information	Disseminate information					
Germany 2008	Disseminate information  One hospital with explicit guidelines that prohibit hospital doctors from accepting any form of benefits from the pharmaceutical industry compared to one hospital without guidelines	Attitudes (of doctors towards pharmaceutical industry) Is it acceptable to receive gifts? 49% yes (in hospital with guideline) 81% yes (control). RR 0.65, 95% CI 0.48 to 0.91; P = 0.001 Does the pharmaceutical industry influence your prescribing? 9% yes (guideline) 31% yes (control) RR 3.6, 95% CI 1.36 to 9.52; P = 0.01	Non-randomised, post only study with data from a survey of self-reported attitudes towards the pharmaceutical industry (1 intervention hospital (37/57 (65%) response rate and 1 control hospital (59/107 (55%) response rate)	Low certainty of the evidence <sup>2</sup> Guidelines that prohibit hospital doctors from accepting any form of benefits from the pharmaceutical industry may change doctor's attitudes and their perceptions of the influence of the pharmaceutical industry on their prescribing behaviours		
Improve detection and	enforcement					
South Korea 2007	Improve detection and enforcement Onsite investigation for false and fraudulent claims and penalty for wrong doers	Overbilling (false or fraudulent claims) (measured using the Costliness Index, which is the ratio of observed to expected costs after controlling for casemix) Regression coefficients (dependent variable = Costliness Index) Perceived deterrence (high versus low) -0.03 (P = 0.03) Knowledge about onsite investigations (high versus low) -0.03 (P < 0.01)	Perceived deterrence was	Very low certainty of the evidence <sup>3</sup> Clinics whose perceived deterrence or fear of penalty attributable to a potential onsite investigation is high might have a lower probability of presenting excessive claims than those whose perceived deterrence is low. However, the certainty of this evidence is very low		

<sup>&</sup>lt;sup>1</sup>Being open in the clear disclosure of information, rules, plans, processes and actions.

<sup>&</sup>lt;sup>2</sup>Being held responsible for reporting activities and executing powers properly, including responsibility for money or other entrusted property.

#### USA 1994-1998

# Improve detection and enforcement

They use variation in state-level Medicaid enforcement to identify the responsiveness of Medicare abuse to enforcement, because of extensive administrative overlap between the agencies responsible for policing the Medicaid and Medicare. State Medicaid Fraud Control Units' expenditures serve as a proxy for overall anti-fraud enforcement efforts

# Healthcare expenditures

The effects of increased enforcement expenditures on hospital utilisation and health outcomes was inconclusive. For example, a 1% increase in expenditures was associated with a 0.4% increase in acute care hospital expenditures with a wide confidence interval Increased enforcement expenditures were associated with decreased expenditures on younger (age < 80) Medicare patients Increased enforcement expenditures were associated with greater declines in acute expenditures for patients who are initially admitted to a for-profit hospital, compared to patients initially admitted to a non-profit hospital and for patients admitted to a non-profit hospital compared to a

Regression analyses using state expenditures on enforcement as a measure of enforcement efforts with utilisation, health outcomes, and healthcare expenditures as dependent variables

Certainty of the evidence Very low4 Greater enforcement might lead to a reduction in healthcare expenditures in patient populations for whom additional treatment would be of marginal benefit, and the effects might be larger in for-profit hospitals than in non-profit hospitals, and larger in non-profit hospitals than in public hospitals. However, the certainty of this evidence is very low

#### Establish an independent agency with improved detection and enforcement

#### India 2001-2005

# Establish an independent agency Improve detection and enforcement

Appointment of a well-known retired judge to head an ombudsman's (Lokayukta) office and his newly appointed Vigilance
Director for Health, Education and Family Welfare (VDH), a newly created post. The ombuds-

# Number of complaints received Increased from 1958 the

public hospital

first year to between 7096 and 7732 the following three years

Number of convictions

Increased from between 10 and 19 the first 3 years to 41 the last year

Number of convictions in the health sector

1 in the first year and 1

# Post only time series data (4 years) from a document review

Certainty of the evidence Very low<sup>5</sup>
An independent agency with strong leadership and political support, which is responsible for detecting corruption and enforcement, might increase the number of complaints received, but might have little or no impact on the number of convictions in the health

Table 4. Results of the included studies (Continued)

	man and the VDH made the offices more accessible, visited every district and sub-district in the state where they investigated between 100 to 200 complaints every visit, extensively used the media, and attempted legal and administrative changes at the state and the national level	in the last year		sector (possibly due to a complex judicial system with its own integrity is- sues). However, the cer- tainty of this evidence is very low
USA 1993-2001	Improve detection and enforcement Enforcement of the Health Insurance Portability and Accountability Act of 1996 (HIPAA), which went into effect 1 January 1997, gave the Office of the Inspector General (OIG) coordination of federal, state	fraudulent claims)  Up-coding = percent of a hospital's total charges that are coded as any of the 17 at-risk diagnosis-related groups (DRGs) (total and segregated into specific DRGs) which is a measure of overbilling for services rendered Up-coding increased steadily from 1993 to 1997 (by 13%), levelled off in 1997 and then declined steadily until 2000 and was only slightly lower in 2001 Change in up-coding before and after enforcement of HIPAA	to 1996) to after enact-	
USA 2005-2014	Establish an independent agency Improve detection and enforcement Disseminate informa-	new healthcare fraud	Post-interven- tion data from DHHS and DoJ annual reports to Congress	Certainty of the evidence High (because of a very strong association) <sup>7</sup> The package of inter-

#### tion

by the

Department of Health and Human Services (DHHS), the Department of Justice (DoJ), and other agencies were consoli-

Anti-fraud efforts by the

• HIPAA (1996). Subsequent legislation and executive action included the following

dated and strengthened

- Senior Medicare Patrol (Older Americans Act) (1997).
- Healthcare Fraud Prevention and Enforcement Action Team (HEAT) (2009).
- The Affordable Care Act (2010).
- Public-Private Partnership to Prevent Health Care Fraud (2012).

Activities undertaken by the DHHS, DoJ and other agencies include the following

- Obtaining more sophisticated computer analytic capacity to review payment trends and spot improper billing.
- Stricter healthcare fraud and abuse control laws.
- Prepayment claim checking.
  - Manual reviews.
- Educating providers.
- Provider enrolment screening.
- Restructuring programmes.

tween 523 and 826 convictions per year over the past 10 years

Between 2662 and 4,017 individuals and entities excluded from participation in Medicare, Medicaid, and other federal healthcare programmes per year over the past 10 years

# Monetary results

Between USD 1 and 3 billion per year collected by the Federal government from fraud judgements and settlements over the past 10 years

**Return on investment**Between USD 6.8 and 8.
1 per USD 1 spent over the past 7 years

# Estimated programme savings

Between USD 5.5 and 29.8 billion estimated Medicare savings and between USD 0.5 and 12. 3 billion estimated Medicaid savings to the Federal government per year from legislative and administrative actions over the past 10 years

ventions coordinated by the DHHS and the DoJ recover a large amount of money and result in hundreds of new healthcare fraud cases and convictions each year. The amount recovered by the Federal government exceeds the amount spent on enforcement efforts Certainty of the evidence Low<sup>8</sup>

The package of interventions coordinated by the DHHS and the DoJ may result in substantial savings to the Medicare and Medicaid programmes The estimated amount recovered and saved is between 15% and 55% of the estimated total amount of fraudulent billings in the USA for 2014 (CMS 2015; FBI 2011).

Table 4. Results of the included studies (Continued)

Syrgyzstan 2001-2010	Increase transparency and accountability By increasing the transparency of the co-payment system and by improving the flow of resources to healthcare providers, it was hoped that health financing reforms would reduce or eliminate informal payments, particularly in hospitals Reduce incentives By changing the structure of funding (to casebased payment for inpatient care and capitation payment for primary care in 1997) and by introducing a split between the purchasers and providers, as well as better payment to the providers, it was hoped that there would be less incentive to demand informal payments. New financial arrangements included pooling of all local budget funds for health, payment of providers from these funds, de-linking the amount of budget revenues received by a fa-	The proportion of people who reported they made other payments in connection with a consultation 55% in 1994 32% in 2001 17% in 2004 20% in 2007 (there should have been no other charges after 2004 when the reform was expanded from 2 provinces to the whole country)  The proportion of people who reported making any payment at a family general practitioner 17% in 2004 13% in 2007  The proportion of patients paying at a polyclinic/family medical centre 45% in 2004	Before-after data from national surveys done in 2001, 2004, 2007 and 2010	
JSA 2002-2006	cility from the number of beds that it has, and establishment of an explicit, formal and differentiated co-payment for inpatient care (2001 to 2004)  Increase transparency and accountability	Pharmaceutical company spending on gifts	Postintervention trends using company disclo-	

Table 4. Results of the included studies (Continued)

	_	spending on gifts was not reduced, and some items	Attorney General's office	ceutical company gifts, disclosure and penalties for non-disclosure might not reduce spending on gifts. However, the certainty of this evidence is very low
USA 2006	Increase transparency and accountability Decrease discretion The following internal control practices in community health centres (CHCs) were considered  • Check employee references / job history.  • Require purchase orders before purchase.  • Board review of individual expenses.  • Board training in financial management.  • Job rotation.  • Vacation policies enforced.  • No presigning of checks.  • Use stamps for signatures.  • Bonding employees.  • Review levels of bonding.  • Physical security reviews.  • Issue receipts for fees.	Mean differences between CHCs that reported fraud and those that did not Frequencies measured on a scale from 1 to 7. Positive value indicates internal control used less frequently by CHCs that experienced fraud than by CHCs that did not The following internal control practices were more reported to be used more frequently in CHCs that did not report fraud: Board training in financial management 2.49 (P < 0.001) Vacation policies enforced 2.819 (P < 0.001) Use stamps for signatures 0.515 (P < 0.048) Bonding employees 3.102 (P < 0.001) Physical security reviews 1.599 (P < 0.001) Issue receipts for fees	Cross-sectional study	Certainty of the evidence Very low <sup>11</sup> The effects of internal control practices on reducing fraud in CHCs is uncertain. The following might reduce fraud: board training in financial management, enforcement of vacation policies, using stamps for signatures, bonding employees, physical security reviews, issuing receipts for fees, reviewing specification for insurance quotes, entering financial data into records, and receiving and checking purchases

Table 4. Results of the included studies (Continued)

	<ul> <li>Review specification for insurance quotes.</li> <li>Overspend appropriations.</li> <li>Under-spend appropriations.</li> <li>Enter financial data.</li> <li>Cash deposits of co-pays.</li> <li>Write purchase orders.</li> <li>Approves purchase orders.</li> <li>Receive / check purchases.</li> <li>Authorise vendor payments.</li> <li>Write checks.</li> <li>Reconcile bank accounts.</li> <li>Prepare financial statements.</li> <li>Compare budgeted with actual expenses.</li> <li>Prepare budgets.</li> <li>Conduct financial reviews and audits.</li> <li>Reconcile petty</li> </ul>	0.840 (P = 0.032) Review specification for insurance quotes 0.881 (P = 0.030) Enter financial data 0.476 (P < 0.009) Receive / check purchases 0.487 (P < 0.048)		
Kyrgyzstan 2001-2010	improving the flow of resources to healthcare providers, it was hoped that health financing re- forms would reduce or eliminate informal pay-	The proportion of peo- ple who reported they made other payments in connection with a con-	2001, 2004, 2007 and	Low <sup>11</sup>

Table 4. Results of the included studies (Continued)

patient care and capi-	ple who reported making	
	any payment at a family	
mary care in 1997) and	general practitioner	
by introducing a split	17% in 2004	
between the purchasers	13% in 2007	
and providers, as well as	The propor-	
better payment to the	tion of patients paying at	
providers, it was hoped	a polyclinic/family med-	
that there would be less	ical centre	
incentive to demand in-	45% in 2004	
formal payments. New	23% in 2007 (and no one	
C	in 2007 reported making	
ments included pool-	a payment for maternity	
ing of all local budget	care)	
funds for health, pay-		
ment of providers from		
these funds, de-linking		
the amount of budget		
revenues received by a fa-		
cility from the number		
of beds that it has, and		
establishment of an ex-		
plicit, formal and differ-		
entiated co-payment for		
inpatient care (2001-4)		

Abbreviations: CHCs = community health centres; CI = confidence interval; DHHS = Department of Health and Human Services; DoJ = Department of Justice; DRGs = diagnosis-related groups; HIPAA = Health Insurance Portability and Accountability Act of 1996; OIG = Office of the Inspector General; RR = risk ratio; SD = standard deviation; VDH = Vigilance Director for Health, Education and Family Welfare

Cochrane Collaboration.

<sup>&</sup>lt;sup>1</sup>Country and years when data were collected.

<sup>&</sup>lt;sup>2</sup>One small non-randomised study.

<sup>&</sup>lt;sup>3</sup>Associations from a cross-sectional study of associations between chief doctors' perspectives and an index that suggests overbilling.

<sup>&</sup>lt;sup>4</sup>Regression analyses using a proxy measure for enforcement with multiple explanatory factors.

<sup>&</sup>lt;sup>5</sup>One case study with only post-intervention data, without a comparison.

<sup>&</sup>lt;sup>6</sup>Regression analysis using before-and-after data to estimate the change in up-coding, imprecision.

<sup>&</sup>lt;sup>7</sup>The monetary results, return on investment and enforcement actions can be attributed to the package of interventions. However, the extent to which these outcomes can be attributed to any specific intervention, including the HIPAA, which consolidated and strengthened anti-fraud efforts, is uncertain.

<sup>&</sup>lt;sup>8</sup>The methods used to estimate the programme savings are not clearly described and the reported savings vary from year to year.

<sup>&</sup>lt;sup>9</sup>One non-randomised study.

<sup>&</sup>lt;sup>10</sup>One study with postintervention data only, based on information disclosed by pharmaceutical companies, with no comparison.

<sup>&</sup>lt;sup>11</sup>One cross-sectional study with 20% response rate. There were multiple comparisons.

Table 5. US Department of Health and Human Services and Department of Justice Health Care Fraud and Abuse Control Program Annual Reports 2005 to 2014

Year	Monetary results <sup>1</sup>	Return on investment	Enforcement actions		Estimated programme savings <sup>2</sup>		
	USD billion <sup>3</sup>	Per USD 1 expended <sup>4</sup>	New cases	Convictions	Exclusions <sup>5</sup>	Medicare (USD billion)	Medicaid (USD billion)
2005	1.5	Not reported	935	523	3804	22.9	7.5
2006	2.2	Not reported	836	547	3422	25.5	8.5
2007	1.8	Not reported	878	560	3308	29.8	9.2
2008	1	USD 4	957	588	3129	6.7	10
2009	1.6	Not reported	1014	583	2556	5.5	11.0
2010	2.5	USD 6.8	1116	726	3340	9.4	11.6
2011	2.4	USD 7.2	1110	743	2662	7.5	12.3
2012	3.0	USD 7.9	1131	826	3131	8	0.5
2013	2.6	USD 8.1	1013	718	3214	18.5 to 19.4	0.8
2014	2.3	USD 7.7	924	734	4017	14.4 to 15.7	1.3

<sup>&</sup>lt;sup>1</sup>Amount won or negotiated by the Federal government in healthcare fraud judgments and settlements.

<sup>&</sup>lt;sup>2</sup>Potential savings to the Federal government from legislative and administrative actions. Estimated by third parties, such as the Congressional Budget Office, in 2013 and 2014.

<sup>&</sup>lt;sup>3</sup>This figure was not adjusted for inflation.

<sup>&</sup>lt;sup>4</sup>Estimated amount won by the Federal government per USD 1 spent. Three-year averages reported from 2010 to 2014.

<sup>&</sup>lt;sup>5</sup>Individuals and entities excluded from participation in Medicare, Medicaid and other federal healthcare programmes

# APPENDICES

# Appendix I. Search strategies

# I. CENTRAL (the Cochrane Library)

#	Searches	Results
#1	MeSH descriptor: [Fraud] this term only and with qualifier(s) : [Prevention & control - PC]	0
#2	(anticorrupt* or anti next corrupt* or antifraud* or anti next fraud*):ti,ab,kw	0
#3	(corrupt* or fraud*):ti,ab,kw and fight*:ti,ab,kw	0
#4	(#1 or #2 or #3)	0
#5	MeSH descriptor: [Fraud] this term only	2
#6	(fraud* or corrupt* or bribe or bribes or bribery or forgery or swindle or swindling):ti,ab,kw	61
#7	MeSH descriptor: [Absenteeism] this term only	403
#8	absenteeism:ti,ab,kw	648
#9	MeSH descriptor: [Theft] this term only	7
#10	(theft* or stealing):ti,ab,kw	105
#11	MeSH descriptor: [Quackery] this term only	2
#12	quackery:ti,ab,kw	5
#13	(health next service* or health next care next service* or health- care next service* or procedure*) near/3 (misus* or abus* or overuse or over next use or overutilization or over next utiliza- tion):ti,ab,kw	116
#14	(misus* or abus*) near/3 (power* or authority):ti,ab,kw	2
#15	nepotism:ti,ab,kw	0
#16	(professional* or personnel or physician* or doctor* or nurse*) near/3 misconduct:ti,ab,kw	4

#17	embezzl*:ti,ab,kw	0
#18	(collusion or collude or colluded):ti,ab,kw	0
#19	pilfering:ti,ab,kw	0
#20	(gratitude* or in next formal* or informal* or unofficial* or un next official* or illegal or under near/1 counter or unethical or fals*) near/3 (pay* or charg* or fee or fees):ti,ab,kw	5
#21	(fee* near/3 split*):ti,ab,kw	2
#22	extortion*:ti,ab,kw	0
#23	kickbacks:ti,ab,kw	1
#24	(fals* near/3 information*):ti,ab,kw	20
#25	(misleading or unethical or dishonest or fals* or illegal) near/3 promot*:ti,ab,kw	6
#26	pseudo next (trial or trials or study or studies):ti,ab,kw	2
#27	(fals* or dishonest) near/3 credential*:ti,ab,kw	0
#28	supplier next induced next demand*:ti,ab,kw	1
#29	(gaming near/1 system or gaming near/1 systems):ti,ab,kw	11
#30	state next capture:ti,ab,kw	0
#31	inappropriate next influence*:ti,ab,kw	1
#32	counterfeit:ti,ab,kw	0
#33	(overprovision or over next provision or underprovision or under next provision or overbilling or over next billing or underbilling or under next billing):ti,ab,kw	4
#34	inducement*:ti,ab,kw	51
#35	(#5 or #6 or #7 or #8 or #9 or #10 or #11 or #12 or #13 or #14 or #15 or #16 or #17 or #18 or #19 or #20 or #21 or #22 or #23 or #24 or #25 or #26 or #27 or #28 or #29 or #30 or #31 or #32 or #33 or #34)	1041
#36	MeSH descriptor: [Government Regulation] this term only	12

#37	MeSH descriptor: [Social Control, Formal] this term only	29
#38	MeSH descriptor: [Legislation as Topic] this term only	8
#39	MeSH descriptor: [Public Policy] this term only	47
#40	MeSH descriptor: [Punishment] this term only	74
#41	MeSH descriptor: [Whistleblowing] this term only	0
#42	(regulat* or law or laws or lawsuit* or legislat* or policy or policies or whistleblow* or whistle next blow* or prevent* or reduc* or minimis* or minimiz* or transpare* or accountab* or discretion* or detect* or enforce* or surveillance or condition* or campaign* or watchdog* or agency or agencies or background near/2 check or background near/2 credit):ti,ab, kw	257619
#43	(#36 or #37 or #38 or #39 or #40 or #41 or #42)	257648
#44	#35 and #43	556
#45	MeSH descriptor: [Drug Industry] this term only and with qualifier(s): [Ethics - ES]	0
#46	MeSH descriptor: [Drug Labeling] this term only and with qualifier(s): [Ethics - ES]	0
#47	#4 or #44 or #45 or #46 in Trials	491

# 2. MEDLINE In-Process & Other Non-Indexed Citations and MEDLINE (Ovid)

#	Searches	Results
1	Fraud/pc [Prevention & Control]	1235
2	(anticorrupt* or anti corrupt* or antifraud* or anti fraud*).tw	118
3	((corrupt* or fraud*) and fight*).tw.	112
4	or/1-3	1393
5	Fraud/	6305

6	(fraud* or corrupt* or bribe or bribes or bribery or forgery or swindle or swindling).tw	6162
7	Absenteeism/	7113
8	absenteeism.tw.	3635
9	Theft/	1395
10	(theft? or stealing).tw.	1542
11	Quackery/	1549
12	quackery.tw.	494
13	Drug Industry/es [Ethics]	1461
14	Drug Labeling/es [Ethics]	20
15	((health service? or health care service? or healthcare service? or procedure?) adj3 (misus* or abus* or overuse or overutilization) ).tw	470
16	((misus* or abus*) adj3 (power? or authority)).tw.	217
17	nepotism.tw.	81
18	((professional? or personnel or physician? or doctor? or nurse? ) adj3 misconduct).tw	238
19	embezzl*.tw.	91
20	(collusion or collude or colluded).tw.	292
21	pilfering.tw.	28
22	((gratitude? or in formal* or informal* or unofficial* or un official* or illegal or under the counter or unethical or fals*) adj3 (pay* or charg* or fee?)).tw	238
23	(fee? adj3 (split or splitting)).tw.	92
24	extortion*.tw.	73
25	kickbacks.tw.	72
26	(fals* adj3 information?).tw.	279

27	((misleading or unethical or dishonest or fals* or illegal) adj3 promot*).tw	113
28	(pseudo adj (trial? or study or studies)).tw.	8
29	((fals* or dishonest) adj3 credential?).tw.	5
30	supplier induced demand?.tw.	52
31	gaming the system?.tw.	48
32	state capture.tw.	14
33	inappropriate influence?.tw.	14
34	counterfeit.tw.	567
35	(overprovision or over provision or underprovision or under provision or overbilling or over billing or underbilling or under billing).tw	136
36	inducement?.tw.	1055
37	or/5-36	28527
38	Government Regulation/	17158
39	regulat*.tw.	1195936
40	Social Control, Formal/	11028
41	Legislation as Topic/	15342
42	(law? or lawsuit? or legislat*).tw.	105852
43	Public Policy/	27515
44	(policy or policies).tw.	139705
45	Punishment/	4236
46	(punish* or penalty or penalties).tw.	11676
47	Whistleblowing/	859
48	(whistleblow* or whistle blow*).tw.	575

49	prevent*.tw.	914747
50	reduc*.tw.	2127715
51	(minimis* or minimiz*).tw.	118642
52	transpare*.tw.	24570
53	accountab*.tw.	10583
54	discretion*.tw.	4066
55	detect*.tw.	1578007
56	enforce*.tw.	15751
57	surveillance.tw.	98946
58	condition*.tw.	1326447
59	((background or credit) adj2 check).tw.	35
60	campaign*.tw.	26461
61	watchdog?.tw.	326
62	(agency or agencies).tw.	50149
63	or/38-62	6185644
64	37 and 63	10298
65	randomized controlled trial.pt.	359830
66	random*.tw.	680085
67	intervention*.tw.	522175
68	control*.tw.	2511842
69	evaluat*.tw.	2114842
70	effect*.tw.	4554201
71	impact.tw.	470103
72	(time series or time point?).tw.	76308

73	repeated measur*.tw.	25616
74	or/65-73	7803416
75	case reports.pt.	1651046
76	Case-Control Studies/	171322
77	(case study or case studies or case control stud* or case report? ).tw $ \\$	341852
78	or/75-77	1928384
79	74 or 78	9310541
80	exp Animals/	16943522
81	Humans/	13078281
82	80 not (80 and 81)	3865241
83	review.pt.	1821160
84	meta analysis.pt.	43391
85	news.pt.	157492
86	comment.pt.	563532
87	editorial.pt.	342378
88	cochrane database of systematic reviews.jn.	9693
89	comment on.cm.	563531
90	(systematic review or literature review).ti.	46023
91	or/82-90	6473169
92	79 not 91	6600507
93	64 and 92	4481
94	4 or 93	5737
95	(201112* or 2012* or 2013* or 2014*).dc,ed,ep,yr.	2533501
96	94 and 95	1041

#### PubMed alert

("Fraud/prevention and control" [Mesh] OR anticorrupt\*[tiab] OR anti corrupt\*[tiab] OR antifraud\*[tiab] OR anti fraud\*[tiab] OR ((corrupt\*[tiab]) OR fraud\*[tiab]) AND fight\*[tiab])) OR ((((randomized controlled trial[pt] OR case reports[pt] OR "Case-Control Studies" [Mesh:noexp]) OR (random\*[tiab] OR intervention\*[tiab] OR control[tiab] OR controlled[tiab] OR evaluat\*[tiab] OR effect[tiab] OR impact[tiab] OR time series[tiab] OR time point\*[tiab] OR repeated measure\*[tiab] OR case study[tiab] OR case study ies[tiab] OR case control study[tiab] OR case control studies[tiab] OR case report[tiab] OR case reports[tiab])) NOT ("Animals" [Mesh] NOT "Humans" [Mesh])) AND (("Fraud" [Mesh] OR "Absenteeism" [Mesh] OR "Theft" [Mesh] OR "Quackery" [Mesh] OR "Drug Industry/ethics" [Mesh] OR "Drug Labeling/ethics" [Mesh]) OR (fraud\*[tiab] OR corrupt\*[tiab] OR bribe[tiab] OR bribes[tiab] OR bribery[tiab] OR forgery[tiab] OR swindle[tiab] OR swindling[tiab] OR absenteeism[tiab] OR thefts[tiab] OR thefts[tiab] OR stealing[tiab] OR quackery[tiab] OR nepotism[tiab] OR embezzle\*[tiab] OR collusion[tiab] OR collude[tiab] OR collude[tiab] OR pilfering[tiab] OR extortion\*[tiab] OR kickbacks[tiab] OR pseudo trial[tiab] OR pseudo trials[tiab] OR pseudo study[tiab] OR pseudo studies[tiab] OR supplier induced demand[tiab] OR supplier induced demands[tiab] OR gaming the system[tiab] OR gaming the systems[tiab] OR state capture[tiab] OR inappropriate influence[tiab] OR counterfeit[tiab] OR overprovision[tiab] OR over provision[tiab] OR underprovision[tiab] OR under provision[tiab] OR overbilling[tiab] OR over billing[tiab] OR underbilling[tiab] OR under billing[tiab] OR inducement\*[tiab]) OR ((health service[tiab] OR health services[tiab] OR health care service[tiab] OR health care services[tiab] OR healthcare services[tiab] OR healthcare services[tiab] OR procedure\*[tiab]) AND (misus\*[tiab] OR abus\*[tiab] OR overuse[tiab] OR overutilization[tiab])) OR ((misus\*[tiab] OR abus\*[tiab]) AND (power[tiab] OR powers[tiab] OR authority[tiab])) OR ((professional\*[tiab] OR personnel[tiab] OR physician\*[tiab] OR doctor\*[tiab] OR nurse\*[tiab]) AND misconduct[tiab]) OR ((gratitude\*[tiab] OR in formal\*[tiab] OR informal\*[tiab] OR unofficial\*[tiab] OR un official[tiab] OR illegal[tiab] OR under the counter[tiab] OR unethical[tiab] OR fals\*[tiab]) AND (pay\*[tiab] OR charg\*[tiab] OR fee[tiab] OR fees[tiab])) OR ((fee[tiab] OR fees[tiab]) AND (split[tiab] OR splitting[tiab])) OR (false information[tiab] OR falsified information[tiab] OR falsify information[tiab]) OR ((misleading[tiab] OR unethical[tiab] OR dishonest[tiab] OR fals\*[tiab] OR illegal[tiab]) AND promot\*[tiab]) OR ((fals\*[tiab]) OR dishonest[tiab]) AND credential\*[tiab]) AND (("Government Regulation" [Mesh] OR "Social Control, Formal" [Mesh:noexp] OR "Legislation as Topic" [Mesh:noexp] OR "Public Policy" [Mesh:noexp] OR "Punishment" [Mesh] OR "Whistleblowing" [Mesh]) OR (regulat\*[tiab] OR law[tiab] OR laws[tiab] OR lawsuit\*[tiab] OR law suit\*[tiab] OR legislat\*[tiab] OR policy[tiab] OR policies[tiab] OR punish\*[tiab] OR penalty[tiab] OR penalties[tiab] OR whistleblow\*[tiab] OR whistle blow\*[tiab] OR prevent\*[tiab] OR reduce[tiab] OR reduction\*[tiab] OR reducing[tiab] OR reduced[tiab] OR minimis\*[tiab] OR minimiz\*[tiab] OR transpare\*[tiab] OR accountab\*[tiab] OR discretion\*[tiab] OR detect\*[tiab] OR enforce\*[tiab] OR surveillance[tiab] OR condition\*[tiab] OR campaign\*[tiab] OR watchdog\*[tiab] OR agency[tiab] OR agencies[tiab]) OR (background credit\*[tiab] OR back ground credit\*[tiab] OR background check\*[tiab] OR back ground check\*[tiab])))

#### 3. EMBASE (Ovid)

#	Searches	Results
1	forgery/pc [Prevention]	869
2	(anticorrupt* or anti corrupt* or antifraud* or anti fraud* or antibrib* or anti brib* or anti forgery or antiforgery).tw	145
3	((corrupt* or fraud* or bribery or forgery) and (fight* or prevent*)).tw	589
4	or/1-3	1507
5	Randomized Controlled Trial/	365165
6	Controlled Clinical Trial/	408752

7	Quasi Experimental Study/	1716
8	Pretest Posttest Control Group Design/	193
9	Time Series Analysis/	13262
10	Experimental Design/	8977
11	Multicenter Study/	117683
12	(randomis* or randomiz* or randomly).ti,ab.	712204
13	groups.ab.	1664349
14	(trial or multicentre or multicenter or multi centre or multicenter).ti	189129
15	(intervention? or controlled or control group? or (before adj5 after) or (pre adj5 post) or ((pretest or pre test) and (posttest or post test)) or quasiexperiment* or quasi experiment* or evaluat* or effect? or impact? or time series or time point? or repeated measur*).ti,ab	7665787
16	(case study or case studies or case report?).mp.	2076615
17	or/5-16	10387766
18	exp animals/ or exp invertebrate/ or animal experiment/ or animal model/ or animal tissue/ or animal cell/ or nonhuman/	20455540
19	human/ or normal human/ or human cell/	15246656
20	18 and 19	15214361
21	18 not 20	5241179
22	(systematic review or literature review).ti.	58289
23	"cochrane database of systematic reviews".jn.	3772
24	or/21-23	5302667
25	17 not 24	8154088
26	4 and 25	242
27	limit 26 to embase	136

#### 4. Global Health (CABDirect)

(de:corruption OR title:corruption OR title:corrupt OR title: "corruptive payment" OR title: "corruptive payments" OR title:bribe OR title:bribes OR title:bribes OR title:forgery OR title:fraud OR title:fraudulence OR title:fraudulent OR title:swindle OR title:swindling OR title:kickback OR title: "informal payment" OR ab: "corruptive payment" OR ab: "corruptive payment" OR ab: "corruptive payments" OR ab:bribes OR ab:bribes OR ab:bribery OR ab:fraud OR ab:fraudulence OR ab:fraudulent OR ab:swindle OR ab:swindling OR ab:kickback OR ab: "informal payment" OR ab: "informal payment" OR ab: "informal payments") AND (randomis\* OR randomiz\* OR randomly OR trial OR intervention\* OR control\* OR "before AND after" OR pretest OR "pre test" OR posttest OR "post test" OR quasiexperiment\* OR "quasi experiment" OR "quasi experiments" OR evaluat\* OR effect\* OR impact\* OR "time series" OR "time point" OR "time points" OR measur\* OR "case study" OR "case studies" OR "case report" OR "case report") AND (sc:he)

#### 5. ABI/Inform Global (ProQuest)

ALL((corruption or corrupt or fraud\* or bribe or bribes or bribery or forgery or swindle or swindling or kickback\* or informal N/0 pay\* or corruptive N/0 pay\*) N/6 (health\* or medic\* or hospital\* or "primary care" or physician\* or doctor\* or general P/0 practitioner\* or nurse\* or pharmac\*) N/6 (regulat\* or law or laws or lawsuit\* or legislat\* or policy or policies or whistleblow\* or whistle P/0 blow\* or prevent\* or reduc\* or minimis\* or minimiz\* or transpare\* or accountab\* or discretion\* or detect\* or enforce\* or surveillance or condition\* or campaign\* or watchdog\* or agency or agencies or background N/0 check or background N/0 credit)) and ALL(randomis\* or randomiz\* or randomly or trial or intervention\* or control\* or before P/5 after or pretest or "pre test" or posttest or "post test" or quasiexperiment\* or quasi P/0 experiment\* or evaluat\* or effect\* or impact\* or "time series" or "time point" or "time points" or repeated P/0 measur\* or "case study" or "case studies" or "case report")

#### 6. EconLit (ProQuest)

KW=( fraud\* or corrupt\* or bribe or bribes or bribes or bribery or forgery or swindle or swindling or kickback\* or informal pay\*) and KW= (health\* or medic\* or pharmac\* or hospital\* or primary care or physician\* or doctor\* or general practitioner\* or nurse\*)

#### 7. Sociological Abstract and Social Services Abstracts (ProQuest)

(KW=(health\* or medic\* or hospital\* or primary care or physician\* or doctor\* or general practitioner\* or nurse\*)) and((DE=(Corruption or Gift Giving or Fraud or Organizational Crime or White Collar Crime or Larceny or Offenses or Absenteeism)) or(KW=(fraud\* or corrupt\* or gift giving or bribe\* or forgery\* or absenteeism or unnecessary procedure\* or quackery or nepotism or embezzlement\* or collusion or pilfering or extortion\* or kickbacks or fals\* within 3 information\* or fee\* within 3 splitt\* or supplier induced demand\* or gaming the system\* or state capture or counterfeit or inducement\*)) or(KW=(gratitude\* or in formal\* or informal\* or unofficial\* or un official\* or illegal or under the counter or unethical or fals\*) within 3 (pay\* or charg\* or fee\*)) or(KW=(fals\* or dishonest) within 3 credential\*) or(KW=(overprovision or over provision or underprovision or under provision or overbilling or underbilling or under billing))) and((DE=(Government Regulation or Regulation or Control or Social Control or Law or Law Enforcement or Legislation or Investigations (Law Enforcement) or Surveillance or Crime Prevention or Prevention or Detention or Imprisonment or Discretion or Conditioning)) or(KW=(prevent\* or regulat\* or control or law\* or lawsuit\* or legislat\* or policy or policies or punish\* or penalty or penalties or whistleblow\* or whistle blow\* or reduc\* or minimis\* or minimiz\* or anti corrupt\* or anticorrupt\* or transpare\* or accountab\* or discretion\* or detect\* or enforce\* or surveillance or condition\* or campaign\* or watchdog\* or agency or agencies)) or(KW=(background or credit) within 2 check\*))

#### 8. Worldwide Political Science Abstracts (ProQuest)

ALL(corruption or corrupt or fraud\* or bribe or bribes or bribery or forgery or swindle or swindling or kickback\* or informal N/0 pay\* or corruptive N/0 pay\*) and ALL(health\* or medic\* or hospital\* or "primary care" or physician\* or doctor\* or general P/0 practitioner\* or nurse\* or pharmac\*) and ALL(regulat\* or law or laws or lawsuit\* or legislat\* or policy or policies or whistleblow\* or whistle P/0 blow\* or prevent\* or reduc\* or minimis\* or minimiz\* or transpare\* or accountab\* or discretion\* or detect\* or enforce\* or surveillance or condition\* or campaign\* or watchdog\* or agency or agencies or background N/0 check or background N/0 credit) and ALL(randomis\* or randomiz\* or randomly or trial or intervention\* or control\* or before P/5 after or pretest or "pre test" or posttest

or "post test" or quasiexperiment\* or quasi P/0 experiment\* or evaluat\* or effect\* or impact\* or "time series" or "time point" or "time points" or repeated P/0 measur\* or "case study" or "case studies" or "case report")

#### 9. International Political Science Abstracts (IPSA) (EBSCO)

TX ( (fraud\* or corrupt\* or bribe or bribes or bribes or bribes or bribes or swindle or swindling or kickback\* or informal N/0 pay\*) ) AND TX ( (health\* or medic\* or hospital\* or "primary care" or physician\* or doctor\* or general N/0 practitioner\* or nurse\*) )

#### 10. LILACS (VHL - iAH form)

corrupt\$ or fraud\$ or bribes or bribes or bribery or forgery or swindle or swindling or kickback\$ or corrupcao\$ or corrupcion\$ or suborn\$ or soborn\$ or propina\$

#### 11. WHOLIS (Global Health Library)

corrupt\* or fraud\* or bribe or bribes or bribes or bribery or forgery or swindle or swindling or kickback\* or (informal and pay\*) (in All indexes)

#### 12. New York Academy of Medicine Library

Keyword: corrupt OR Keyword: fraud Limited to: collection: ("GREYLIT")

#### 13. OpenGrey

(corrupt\* OR fraud\* OR bribe OR bribes OR bribes OR forgery OR swindle OR swindling OR kickback\* OR "informal payment" OR "informal payments") AND (health\* OR medic\* OR hospital\* OR "primary care" OR physician\* OR doctor\* OR "general practitioner" OR "general practitioners" OR nurse\*)

#### 14. World Bank (Documents & Reports)

Searched in Title (Any words) for: fraud corruption bribery

Limited to the following topics:

- Governance
- Health, nutrition and population
- Poverty reduction
- Private sector development
- Public sector development

#### 15. World Bank e-Library

fraud\* in Title OR fraud\* in Abstract OR corrupt\* in Title OR corrupt\* in Abstract

#### 16. U4 Anti-corruption Resource Centre

Browsed

# 17. Transparency International

Browsed

# 18. UNDP Oslo Governance Centre

corruption

#### 19. Poverty Action Lab

corruption

#### 20. International Initiative for Impact Evaluation (3ie)

corruption OR corrupt OR "corruptive payment" OR "corruptive payments" OR bribe OR bribes OR bribes OR forgery OR fraud OR fraudulence OR fraudulent OR swindle OR swindling OR kickback OR kickbacks OR "informal payment" OR "informal payments"

#### 21. World Health Organization (WHO) International Clinical Trials Registry Platform (ICTRP)

corrupt\* OR fraud\* OR bribe OR bribes OR bribes OR forgery OR swindle OR swindling OR kickback\* OR informal payment OR informal payments - In the Title

#### OR

corrupt\* OR fraud\* OR bribe OR bribes OR bribes OR forgery OR swindle OR swindling OR kickback\* OR informal payment OR informal payments - In the Condition

#### OR

corrupt\* OR fraud\* OR bribe OR bribes OR bribes OR forgery OR swindle OR swindling OR kickback\* OR informal payment OR informal payments - In the Intervention

#### 22. ClinicalTrials.gov (NIH)

corruption OR corrupt OR "corruptive payment" OR "corruptive payments" OR bribe OR bribes OR bribes OR forgery OR fraud OR fraudulence OR fraudulent OR swindle OR swindling OR kickback OR kickbacks OR "informal payment" OR "informal payments"

#### 23. EU Cordis (documents)

Search all fields: corrupt\* OR fraud\* OR bribe OR bribes OR bribery OR forgery OR swindle OR swindling OR kickback\*

#### Appendix 2. Assessments of the certainty of evidence

#### Dissemination of information

Number of studies	Design	Risk of bias	Inconsistency	Indirectness	Imprecision	Other	Certainty (overall score)			
Outcome: corre	Outcome: corruption - attitudes of doctors towards pharmaceutical industry gifts									
1	One no	on-randomised		One small study from Germany Germany 2008			Low			

#### Improved detection and enforcement

Number studies	of	Design	Risk of bias	Inconsistency	Indirectness	Imprecision	Other	Certainty (overall score)			
Outcome:	Outcome: overbilling (false or fraudulent claims)										
1		Cross-sec	ctional study	-	One study from South Korea South Korea 2007	-	-	Very low			
Outcome:	resou	ırce use (h	ealthcare expen	ditures)							
1		ing a pro	on analyses us- oxy measure for nent with mul- lanatory factors	-	One study from the USA USA 1994-1998	-	-	Very low			
Outcome:	healt	hcare and	health outcome	es (utilisation and	health outcomes)	-					
1		ing a pro	on analyses us- oxy measure for nent with mul- lanatory factors	-	One study from the USA USA 1994-1998	Wide confidence intervals	-	Very low			

# Establishment of an independent agency and improved detection and enforcement

Number studies	of	Design	Risk of bias	Inconsistency	Indirectness	Imprecision	Other	Certainty (over- all score)		
Outcome: corruption - complaints and convictions										
1	Post intervention data only, case study without a comparison		-	One small study from India India 2001-2005	-	-	Very low			
Outcome:	corrı	aption - ov	verbilling (false o	or fraudulent clain	ns)					
1		Regression sis using ter data	on analy- before-and-af-	r	One study from the USA USA 1993-2001	-	-	Very low		
Outcome:	Outcome: corruption - enforcement actions									

1	Postintervention data	r	One study from the USA USA 2005-2014	-	Very strong association	High			
Outcome: resor	urce use - amount collecte	d and return on in	vestment						
1	Postintervention data	-	One study from the USA USA 2005-2014	-	Very strong association	High			
Outcome: resor	Outcome: resource use - estimated programme savings								
1	The methods used to estimate the programme savings are not clearly described	ation from year	,	-	-	Low			

# Increased transparency and accountability

Number studies	of Design	Risk of bias	Inconsistency	Indirectness	Imprecision	Other	Certainty (overall score)		
Outcome: corruption (informal payments)									
1	Before-after data from national surveys		-	One study from Kyrgyzstan Kyrgyzstan 2001-2010	-	-	Low		
Outcome: co	Outcome: corruption (pharmaceutical company spending on gifts)								
1		rvention trends ompany disclo-	-	One study from the USA USA 2002-2006	-	-	Very low		
Outcome: corruption (fraud)									
1		cross-sec- udy with 20% rate, multiple sons	-	One study from the USA USA 2006	-	-	Very low		

# **CONTRIBUTIONS OF AUTHORS**

All the review authors drafted and revised the protocol, performed article screening and data collection, and drafted and revised the review.

#### **DECLARATIONS OF INTEREST**

Rakhal Gaitonde: none known.

Andrew D Oxman: none known.

Peter O Okebukola: none known.

Gabriel Rada: none known.

#### SOURCES OF SUPPORT

#### Internal sources

- Community Health Cell Extension Unit, Society for Community Health Awareness Research and Action, Chennai, India.
- National Health Insurance Scheme, Nigeria.
- Norwegian Knowledge Centre for the Health Services, Oslo, Norway.
- Yaoundé Central Hospital, Cameroon.

#### **External sources**

- Norwegian Agency for Development and Cooperation (Norad), Oslo, Norway.
- The Effective Health Care Research Consortium which is funded by UK aid from the UK Government for the benefit of developing countries, UK.

# DIFFERENCES BETWEEN PROTOCOL AND REVIEW

#### Criteria for considering studies for this review

We decided after the protocol was published, Gaitonde 2010, to exclude studies of interventions targeted at absenteeism, since this was the focus of another Cochrane review (Kiwanuka 2014).

#### Assessment of risk of bias in included studies

For randomised and non-randomised trials, interrupted time series (ITS) studies and controlled before-and-after (CBA) studies we intended to use standard Cochrane Effective Practice and Organisation of Care (EPOC) criteria for assessing the risk of bias (Cochrane EPOC 2015), and to assess the overall risk of bias as described in the *Cochrane Handbook for Systematic Reviews of Interventions*, Higgins 2011, for each main outcome (see the 'Types of outcome measures' section). However, we did not find any trials, ITS analyses or CBA studies that met our inclusion criteria.

#### Measures of treatment effect

For ITS studies, we intended to report the immediate effect after the specified transition period, at one year and, if reported, after longer periods of follow-up. We intended to measure the immediate effect of the intervention as the difference between the fitted value for the first postintervention data point (after the specified transition period) minus the predicted outcome based on the pre-intervention slope only. We intended to measure longer-term effects in the same way.

#### Unit of analysis errors

For cluster randomised trials and CBA studies we intended to control that an appropriate analysis had been done that adjusted for clustering in calculating measures of precision. If this had not been done, we intended to attempt to extract necessary data (intra-cluster correlation coefficients) or obtain these from the investigators, and to reanalyse the results. If this was not possible, we intended to report point estimates, but not the reported measures of precision.

#### Dealing with missing data

We intended to contact the study investigators to collect information that was missing from study reports, but we did not find this necessary.

#### **Data synthesis**

For the primary analysis, we intended to group included studies based on the type of corruption that they were intended to reduce (listed under the 'Data extraction and management' section). We did not anticipate that we would find multiple studies that were similar enough that it would be informative to calculate an overall effect size. If we did, we intended to calculate mean differences using a random-effects model.

#### Subgroup analysis and investigation of heterogeneity

Within each group of studies that evaluated interventions targeted at the same type of corruption (listed under the 'Data extraction and management' section), we intended to compare the impacts reported for similar outcome measures, if possible, using standardised measures of effect and testing for differences in mean differences across studies. We intended to consider the following explanatory factors with the indicated hypothesised directions of effect.

- Type of intervention (categories in Table 3): more restrictive or intensive interventions (listed from least to most restrictive or intensive in Table 3) lead to an increased effect.
  - Risk of bias (low to high): higher risk of bias lead to an increased effect.
  - Corruption Perceptions Index (continuous): more corruption lead to a decreased effect.
  - World Bank country classification (low to high income): higher income lead to an increased effect.

We intended to undertake these analyses as hypothesis-generating and to interpret the results cautiously, since we anticipated that there would be a small number of studies with many differences in the settings, targeted populations, outcome measures and study designs. This was not possible in this review.